



SUDIS LA PRESENTS

CLOSING THE GAPS IN CARE

Meeting people **where they are.**
Connecting them to **where they need to be.**



HERMAN LLAMAS

Program Manager, SUDIS



SYLVIA MEZA

Program Coordinator, SUDIS





**HERMAN
LLAMAS**

26 YEARS

ON THE FRONT LINES

Substance Use Disorder Advocate •
Educator • Co-Founder of SUDIS

PROGRAM MANAGER
SUDIS LA

SYLVIA MEZA

20 YEARS

ON THE FRONT LINES

Substance Use Specialist • Patient Care Coordinator
Substance Use Navigator • Case Manager

PROGRAM COORDINATOR, CO-LOCATED AT LA GENERAL
SUDIS LA



PEOPLE DON'T FALL
THROUGH THE **CRACKS**
BECAUSE CARE
DOESN'T EXIST.



THEY FALL THROUGH WHEN
CARE ISN'T **CONNECTED.**



HOSPITAL



TREATMENT



OUTREACH



BEHAVIORAL HEALTH

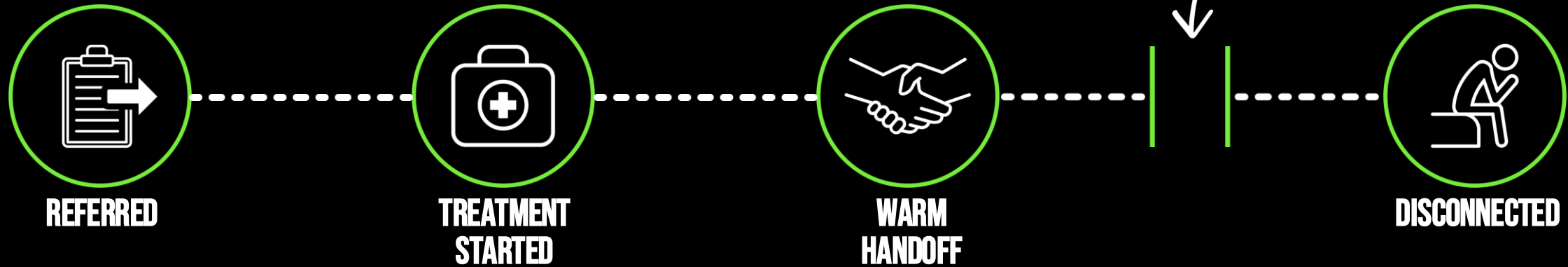


SOCIAL SERVICES

EMERGENCY



A REFERRAL ISN'T THE SAME AS **CARE.**



CONNECTION IS ONLY THE BEGINNING.

CONTINUITY IS WHAT
CHANGES OUTCOMES.

THIS IS WHY **SUDIS** EXISTS.

BUILT TO CLOSE THE
GAPS IN CARE.



**BEDSIDE
SUPPORT**



**MAT
CONSULTATION
LINE**



OUTREACH



**EDUCATION &
TRAINING**



**ENHANCED CARE
MANAGEMENT**

DIFFERENT POINTS OF CONNECTION.
ONE CONTINUUM OF CARE.

01 | BEDSIDE SUPPORT

THE RIGHT MOMENT CAN CHANGE EVERYTHING.

Co-located at LA General,
SUDIS can engage patients
at the bedside...

...creating an immediate
connection to support
and continued care.

BECAUSE AN OPPORTUNITY FOR CONNECTION
SHOULDN'T END AT DISCHARGE.

01 | BEDSIDE SUPPORT

FROM THE BEDSIDE TO WHAT COMES NEXT.



ENGAGE

Meet the patient
in the moment.



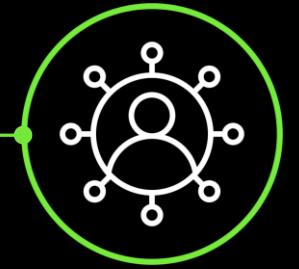
SUPPORT

Address immediate
needs and patient goals.



COORDINATE

Case management helps
navigate the next steps.



CONNECT

Link the patient to continued
care and community support.

THE CONNECTION STARTS AT THE BEDSIDE. THE CONTINUITY COMES NEXT.

02 | MAT CONSULTATION LINE

WHEN SOMEONE IS
READY FOR HELP
THE SYSTEM NEEDS TO BE
READY TOO.

Connecting people to medication-assisted treatment when they're ready to begin.



2,743 PEOPLE SERVED
THROUGH JULY 2026

02 | MAT CONSULTATION LINE

FROM READINESS TO TREATMENT.

Helping connect patients, providers and community partners to continued MAT services.



IDENTIFY THE NEED

Recognize when someone is ready for treatment.



CONNECT TO CARE

Link them to the right MAT provider and services.



CONTINUE TREATMENT

Help maintain the connection beyond the initial referral.



RIGHT OUTSIDE THE EMERGENCY DEPARTMENT.

RIGHT WHERE
IT'S NEEDED.



Stationed outside the Emergency Department at LA General, the **SUDIS Outreach Van** creates an immediate connection to support, resources and continued care.

03 | SUDIS OUTREACH VAN

MEET PEOPLE WHERE THEY ARE. START WITH WHAT THEY NEED.



HARM REDUCTION

- Naloxone
- Safe syringe services
- Overdose prevention



BASIC NEEDS

- Hygiene kits
- Clothing
- Food & Water



CONNECTION TO CARE

- Treatment referrals
- Follow-up
- Ongoing care

NO JUDGMENT. NO COERCION. **JUST A PLACE TO START.**

04 | EDUCATION & TRAINING

PREPARING FUTURE PROVIDERS TO BETTER UNDERSTAND SUD.

SUDIS helps prepare **medical**, **pharmacy** and **social work** students to better understand substance use disorder, harm reduction and the realities faced by people who use drugs.

BETTER UNDERSTANDING
LEADS TO **BETTER CARE.**



MEDICAL



PHARMACY



SOCIAL WORK

04 | EDUCATION & TRAINING

EDUCATION THAT GOES BEYOND THE TEXTBOOK.

**HARM REDUCTION TRAINING**

Practical strategies for reducing the harms associated with substance use.

**OVERDOSE TRAINING**

Recognizing an overdose and learning how to respond.

**MAT TRAINING**

Training related to establishing Medications for Addiction Treatment within an organization.

**IDENTIFYING PATIENTS IN NEED**

Training focused on recognizing and connecting people who may need services.



KNOWLEDGE CHANGES PERSPECTIVE.
BETTER PERSPECTIVE CHANGES CARE.

05 | ENHANCED CARE MANAGEMENT

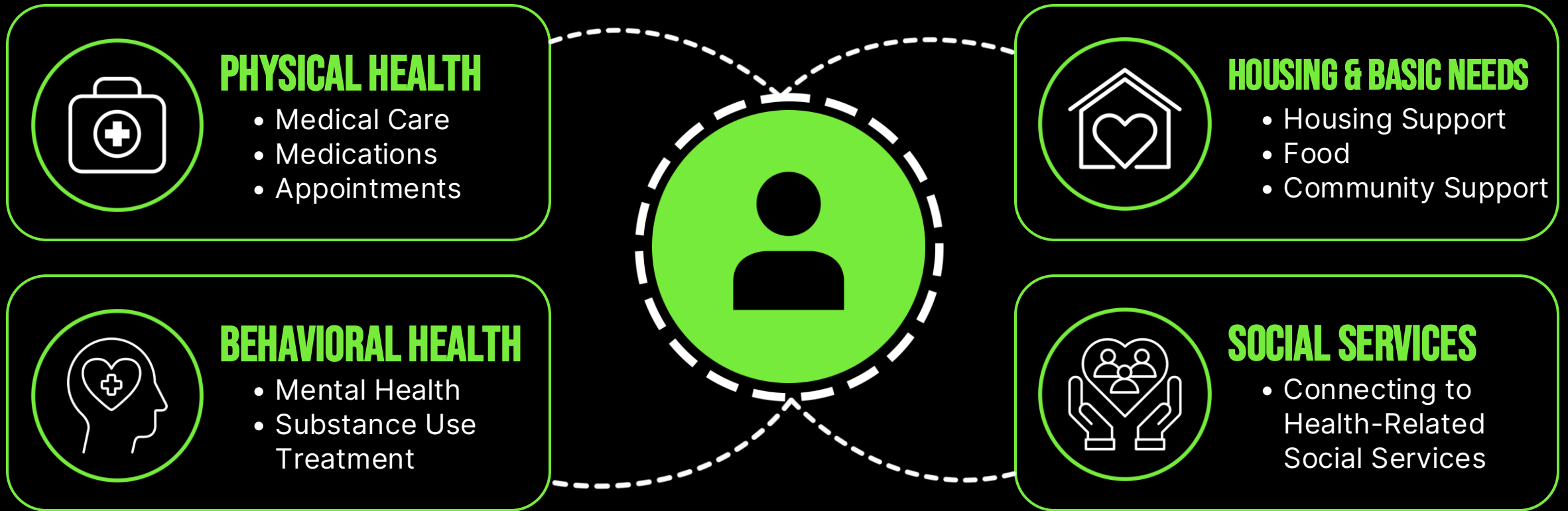
GETTING CONNECTED TO CARE ISN'T THE FINISH LINE. STAYING CONNECTED IS.

Enhanced Care Management provides comprehensive care coordination for people with complex needs, helping them navigate services and continue their care over time.



**COMPLEX NEEDS REQUIRE
COORDINATED CARE.**

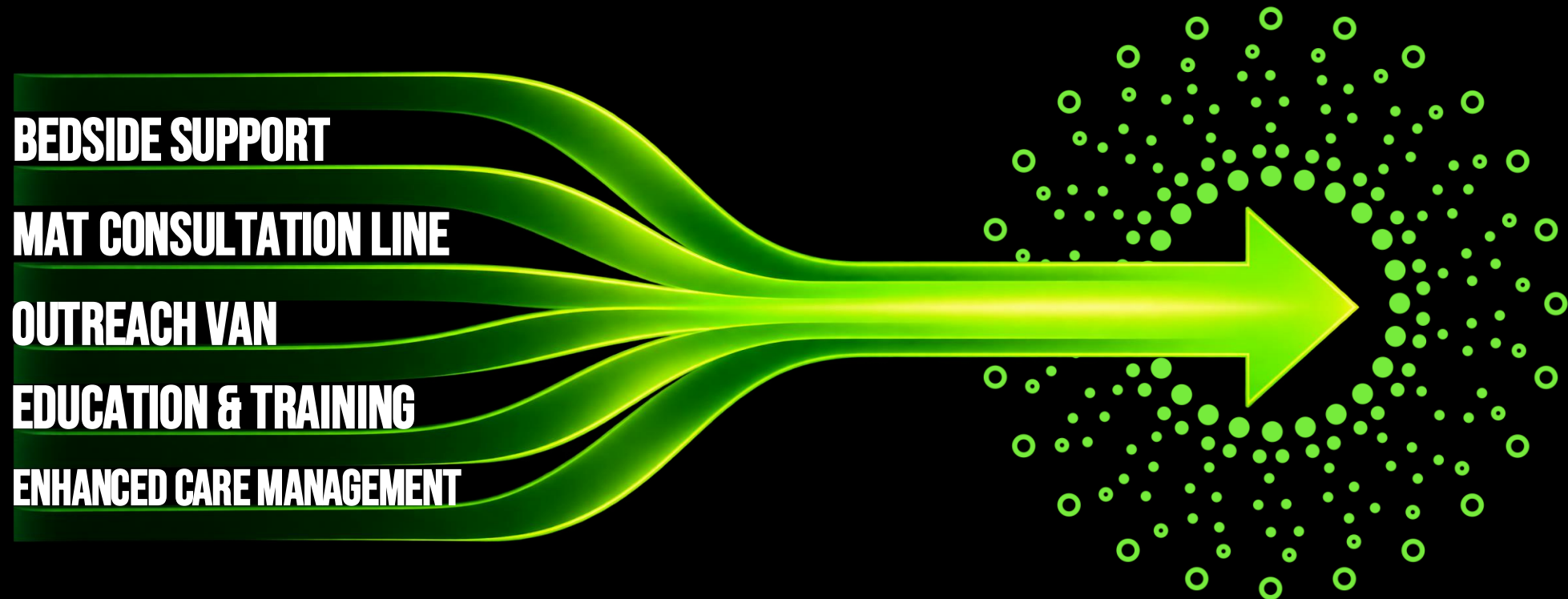
ONE PERSON. A WHOLE SYSTEM OF NEEDS.



ECM HELPS CONNECT THE PIECES.

THE BIG PICTURE

FIVE PROGRAMS. ONE CONTINUUM OF CARE.



DIFFERENT POINTS OF CONNECTION.
ONE SHARED PURPOSE: **KEEPING PEOPLE CONNECTED.**

| THE CLOSE

**THE CONTINUITY ISN'T
THE LOCATION ...**



IT'S THE RELATIONSHIP.

| CLOSE

LET'S CLOSE THE GAPS TOGETHER

HERMAN LLAMAS

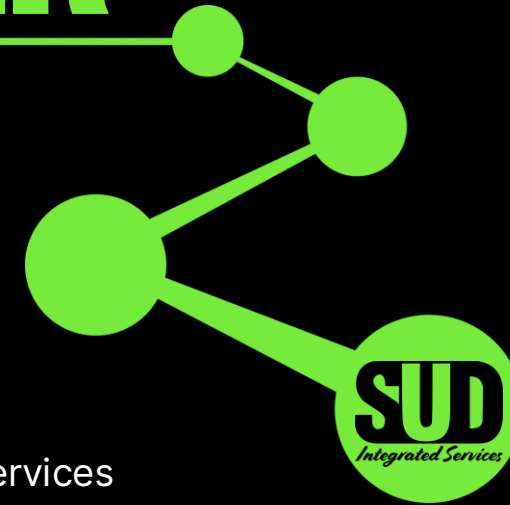
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