



Enhanced Care Management

Supporting Individuals And Families Through Coordinated Care.



Family & Youth Services



Social Services



Health & Wellness



Transition from Institutional Care



Employment & Education Services



Housing & Food Assistance



Enhanced Care Management (ECM) is a new service offered by Medi-Cal offering help to people who are facing life and health challenges such as:

- Mental, Physical & Behavioral Health issues
- Food insecurities
- Unstable housing
- Transportation challenges
- Employment and education assistance
- Interactions with law enforcement or crisis intervention due to mental health and/or substance use
- New moms
- Transitioning home from hospitalization

Families with children or individuals up to the age of 26 can voluntarily choose to participate in Enhanced Care Management (ECM) at no cost.

What ECM Offers:

- **Personalized Support:** ECM connects you to a Lead Care Manager (LCM) who will be your dedicated support in identifying and meeting life and health challenges.
- **Flexible Meetings:** The Lead Care Manager will meet with you in the community or at their agency office, based on your convenience.



What do Lead Care Managers do?

- Connect you to essential services and align your care plan with all providers.
- Collaborate with healthcare professionals and advocate for your needs.
- Coordinate and assist with appointments, including transportation.
- Monitor and follow up on your health and social needs, offering tailored support.
- Assist with medication management and serve as your primary care contact.

Who Can Benefit

- Families with children, teens, or young adults involved in the Foster Care System or enrolled in the California Children's Services (CCS) or CCS Whole Child Model.
- Children and families at risk of or experiencing homelessness.
- Families with children who have mental health or substance use diagnoses.
- Families with children transitioning from hospitalization.
- Individuals who are pregnant, postpartum, or involved with the justice system.



Contact us to learn more

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