

Today's talking points

- California's ACEs Aware Network of Care Initiative
- UCAAN
- ACEs-LA's Network of Care
- Introduction of Trauma Informed Care in clinical practice



The ACEs Aware initiative is the first-in-the nation to screen patients for Adverse Childhood Experiences (ACEs) to help improve and save lives.



In October 2021, the California Department of Health Care Services (DHCS) contracted with the UCLA/UCSF ACEs Aware Family Resilience Network (UCAAN) to implement the ACEs Aware initiative, with oversight provided by DHCS and the Office of the California Surgeon General (CA-OSG).



Trauma-Informed Network of Care

aces aware
SCREEN. TREAT. HEAL.



ACEs Aware
Trauma-Informed Network of Care
Roadmap

- A group of interdisciplinary health, education, community members, and organizations and human service professionals,
- Supports families by providing access to evidence-based “buffering” resources and supports
- Helps to prevent, treat, and heal the harmful consequences of toxic stress.



Network of Care “Milestones” for Providers and Communities

- Build and commit to **cross-sector partnerships** by establishing an accountability structure and leadership
- Understand and **document all available resources** such as community based, health care, and social services
- Establish **referral and response workflows** across sectors to maintain accountability
- Leverage **technology** to facilitate connections
- **Evaluate, refine, and improve** Network of Care activities.



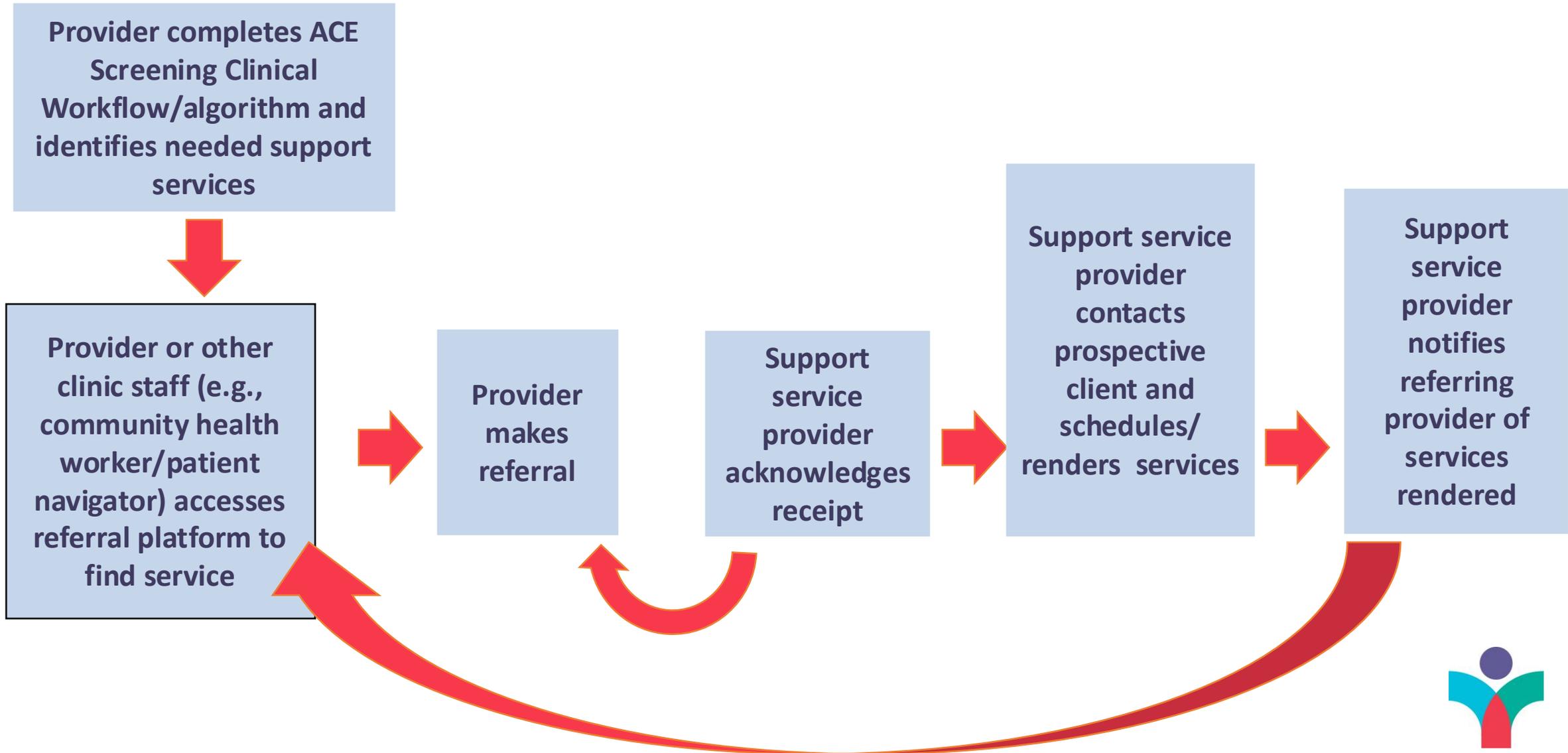
ACEs Aware Network of Care Implementation Grants

Meant for communities that demonstrate a significant level of collaboration and coordination across Medi-Cal providers and sectors.

- Fully functional, Trauma-informed Network of Care in place
- Shared accountability and governance structure established
- Clinical and community interventions to interrupt the toxic stress response routinely utilized.
- Strong community-provider relationships exist with feedback loops.
- Bi-directional IT platform utilized.



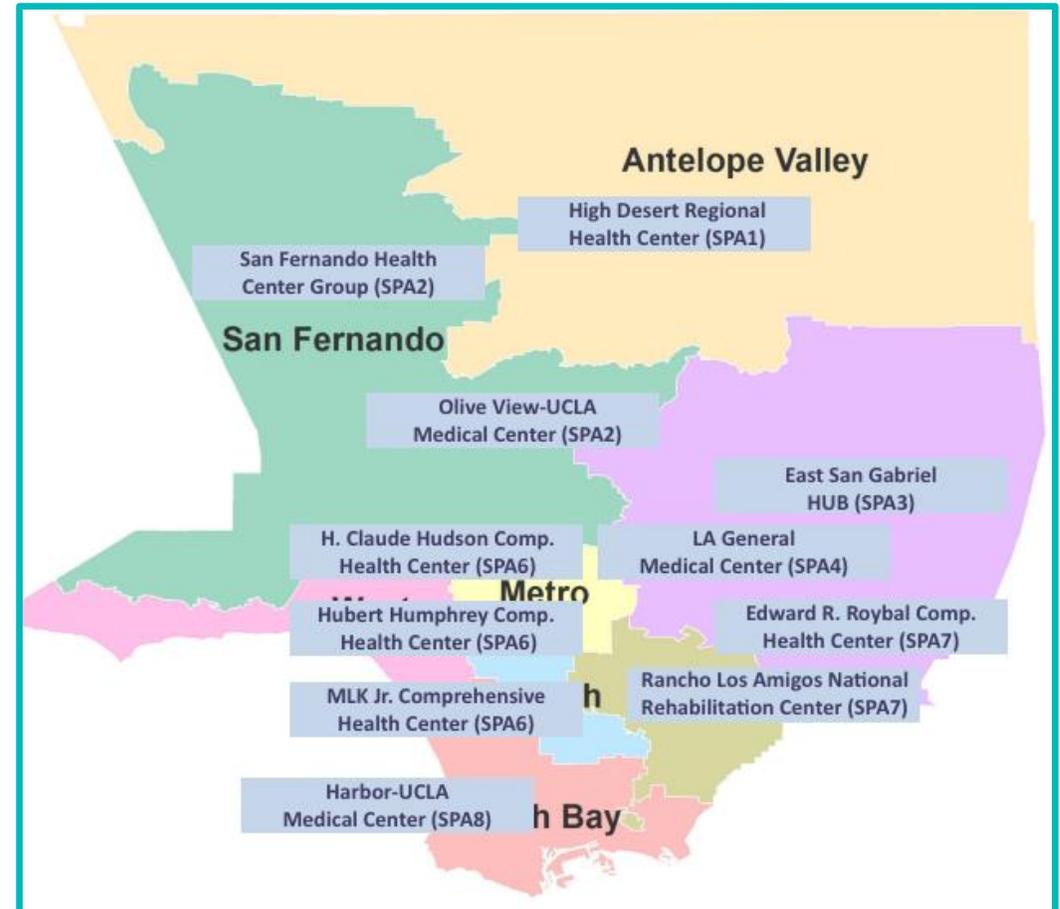
Workflow for Referrals within the Network of Care





ACEs-LA oversees screening and treatment activities of DHS clinical sites and specialty clinics, as well as the development of IT infrastructure to support documentation in the Electronic Medical Record system for DHS, data analytics to track screening, strengthening referral pathways and partnerships with community stakeholders focused on addressing ACEs and toxic stress.

Over 34,000 ACE screens have been completed across 15 DHS Pediatric and Family Medicine Clinics since early 2020.



NON-CLR REFERRALS

Referral Data Current Through: 4/30/2023

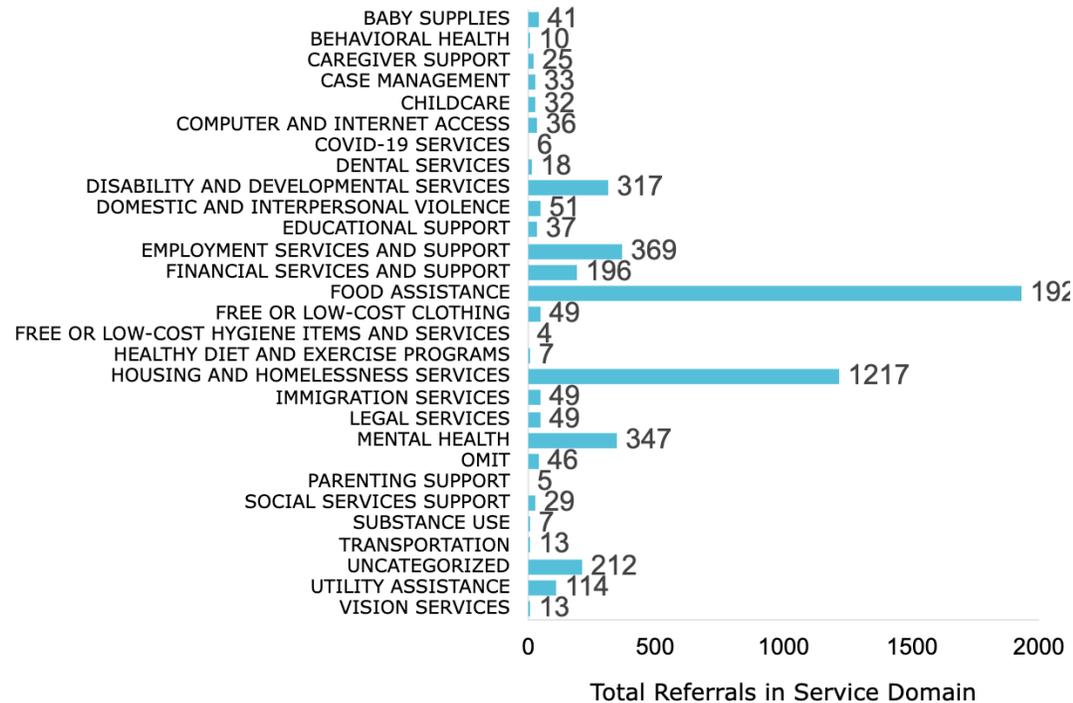
4/30/2023

CLR REFERRALS

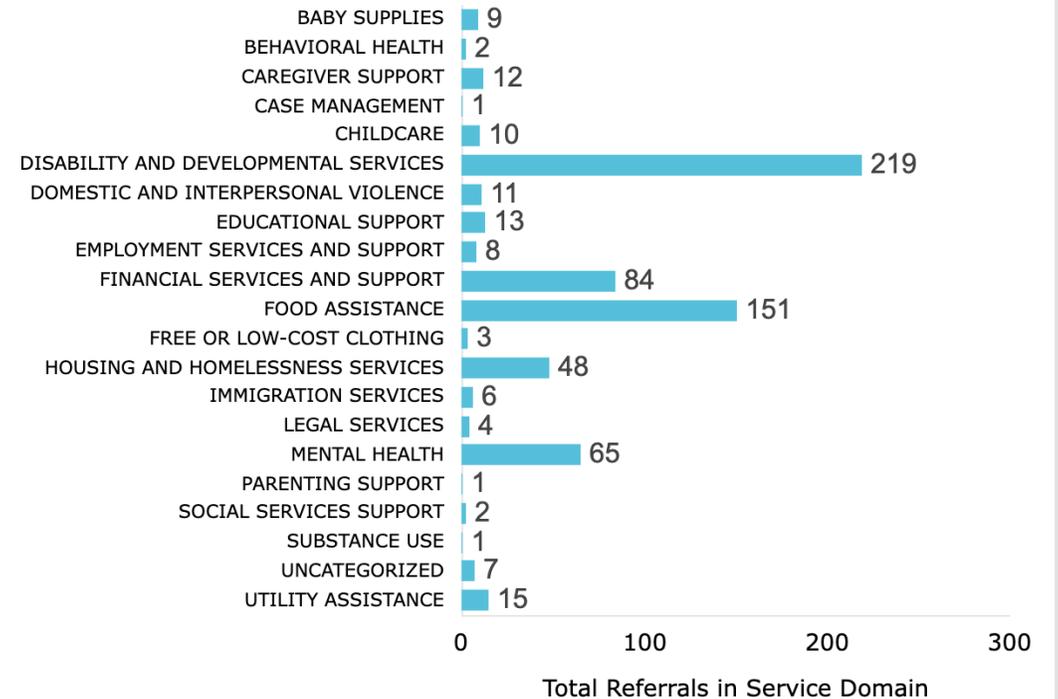
Totals in this column include only referrals made to CBOs on One Degree that are not within the ACEs-LA Network of Care.

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1D Referrals by Service Domain (NON-CLR)



1D Referrals by Service Domain (CLR Only)





Three years and counting....

- 37 CBO partnerships
- A fully functional Closed Loop referral system in One Degree
- Expansion from 5 Pediatric clinics to 15 Pediatric and Family Medicine clinics across DHS
- Capacity for internal and external referrals and the ability to track whether those services were utilized/delivered

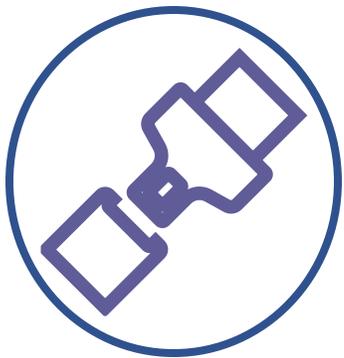
Improved patient care for our families!

ACEs LA NETWORK OF CARE



Trauma-Informed Care

- “Trauma-informed care recognizes and responds to the signs, symptoms, and risks of trauma to better support the health needs of patients who have experienced Adverse Childhood Experiences (ACEs) and toxic stress.”
- Important to utilize when screening for ACEs and helpful in all situations



Safety



Trust/
Transparency



Peer
Support



Collaboration



Empowerment,
Voice and Choice



Cultural, Historical
and Gender Issues

The Four R's

1. **Realizing** the prevalence of trauma
2. **Recognizing** how trauma affects everyone
3. **Responding** to trauma by putting knowledge into practice
4. **Resisting re-traumatization** by creating a safe space for patients

Reminders

1. All people can change and grow
2. Relationships are foundational to healing
3. All contact with other people have the potential for both healing and harm



THANK YOU

for joining us today.
We appreciate all you do for
our patients, their families,
and our communities.



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