Regional Center Referral Guide for Providers

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Table of Contents

Regional Center Services: Early Start Program vs Lanterman Act	3
Who Qualifies for Regional Center Services?	4
Children Under the Age of 3 Who Qualify for Early Start Services	4
Individuals Over the Age of 3 Who Qualify for Lanterman Act Services	5
Provisional Eligibility for Children Ages 3-4	6
How do I Identify a Patient's Regional Center?	7
Tips for Providers – Referring Patients	8
Changes during COVID-19 (updated March 2021)	9
How do Families Apply to Regional Centers?	10
Eastern Los Angeles Regional Center – Early Start	11
Eastern Los Angeles Regional Center – Lanterman	12
Frank D. Lanterman Regional Center – Early Start	13
Frank D. Lanterman Regional Center – Lanterman	14
Harbor Regional Center – Early Start	15
Harbor Regional Center – Lanterman	16
North Los Angeles County Regional Center – Early Start	17
North Los Angeles County Regional Center – Lanterman	18
San Gabriel/Pomona Regional Center – Early Start	19
San Gabriel/Pomona Regional Center – Lanterman	20
South Central Los Angeles Regional Center – Early Start	21
South Central Los Angeles Regional Center – Lanterman	22
Westside Regional Center – Early Start	23
Westside Regional Center – Lanterman	24
A Note on Family Resource Centers	25

Regional Center Services: Early Start Program vs Lanterman Act

Regional Centers are nonprofit private corporations that contract with the Department of Developmental Services to provide or coordinate services and support for individuals with developmental disabilities.

Regional Centers have Early Start Programs as well as Lanterman Act Services

- Early Start Program Services are for eligible children who are 0-3 years of age
- Lanterman Act Services are for eligible children and adults who are above 3 years of age

The intake processes and applications for each Regional Center differ based on the child's age. The following guide has been designed to outline the process of referring people for Regional Center services for both Early Start as well as Lanterman programs.

Who Qualifies for Regional Center Services?

Children Under the Age of 3 Who Qualify for Early Start Services

Families and medical professionals can recommend regional center services to a child if they are concerned about a child's development and/or if the child has a combination of medical risk factors that put them at risk for developmental delay.

Eligible Children under 3 must have one of the following:

- Have a 33% or more delay in one or more of the following areas of development:
 - 1. Social/Emotional
 - 2. Language/Communication
 - 3. Cognitive (learning, thinking, problem-solving)
 - 4. Movement/Physical Development
- Diagnosed developmental disability
- A combination of 2 or more high-risk conditions (listed below) which have a high chance of resulting in a developmental delay or disability.

A Child can qualify based on having a combination of 2 or more of the following high-risk conditions:

- Prematurity of <32 weeks, low birth weight <1500 grams
- Assisted ventilation for 48 hours or longer in the first 28 days of life
- SGA
- Five-minute Apgar score of 0-5
- Severe metabolic abnormality (hypoglycemia, acidemia, hyperbilirubinemia in exchange transfusion level)
- Neonatal seizures/nonfebrile seizures in first 3 years
- CNS lesions/abnormality
- CNS infection
- Accident or illness that may seriously or permanently affect developmental outcome
- Multiple congenital anomalies or genetic conditions which may affect developmental outcome
- Prenatal exposure to known teratogens, or exposure to substances
- Clinically significant FTT
- Persistent hypotonia or hypertonia

Individuals Over the Age of 3 Who Qualify for Lanterman Act Services

Families and medical professionals can recommend regional center services for an individual if the individual has a developmental disability and/or developmental deficits.

<u>To be eligible, individuals over 3 must have at least one of the following developmental disabilities:</u>

- Intellectual Disability
- Autism Spectrum Disorder
- Cerebral Palsy
- Epilepsy
- Other conditions that are closely related to Intellectual Disability or require similar services to those needed by individuals with Intellectual Disabilities

The Developmental Disability of the individual:

- Must have occurred before the age of 18
- Must continue indefinitely
- Must constitute a "substantial disability" for that individual

A "substantial disability" means the person must have a significant functional limitation in **3 or more** of the following areas of major life activity:

- Learning
- 2. Receptive/Expressive Language
- Self-Care
- 4. Self-Direction
- 5. Mobility
- 6. Capacity for Independent Living
- 7. Economic self-sufficiency

Developmental Disabilities do not include conditions that are solely physical, learning, or psychiatric disorders in nature. These conditions alone do not qualify a person for regional center services.

Provisional Eligibility for Children Ages 3-4

Developmental Services Budget Trailer Bill, AB 136, amended Welfare and Institutions Code section 4512 to expand eligibility for Lanterman Developmental Disabilities Services Act services by allowing a child who is three or four years of age to be provisionally eligible for regional center services under specified conditions. These amendments became effective July 16, 2021.

Lanterman Act Eligibility Criteria

Lanterman Act Eligibility	Lanterman Act Provisional Eligibility
All of the following must be met: Diagnosed with an intellectual disability, autism, epilepsy, cerebral palsy, and/or other disability that closely resembles an intellectual disability and/or results in the individual requiring similar services to an individual with intellectual disabilities The disability originates prior to age 18, is expected to be lifelong and constitutes a substantial disability for the individual "Substantial disability" means significant functional limitations in three or more of the following areas: Self-care Receptive and expressive language Learning Mobility Self-direction Capacity for independent living Economic self-sufficiency	All of the following must be met: Child is three or four years of age The disability is not solely physical in nature and the child has significant functional limitations in at least two of the following areas of major life activity: Self-care Receptive and expressive language Learning Mobility Self-direction

To read the Department of Developmental Services Directive on Provisional Eligibility visit:

- Provisional Eligibility for Regional Center Services
- Lanterman Act Eligibility Criteria

How do I Identify a Patient's Regional Center?

The first step to obtaining Regional Center Services is identifying which of the local Los Angeles Regional Centers is responsible for serving that child.

The appropriate Regional Center is based on the individual's health district, which roughly overlaps with their zip code.

To identify the correct Regional Center for each person, enter the individual's zip code in the following link, which will identify one of the 7 LA Regional Centers: https://www.dds.ca.gov/rc/lookup-rcs-by-county/

If the link above results in 2 or 3 Regional Center locations instead of a single Regional Center for a given zip code, a different method is used to identify the correct Regional Center for this patient.

Look up an individual's "Health District" using the following link: https://appcenter.gis.lacounty.gov/districtlocator/

Each Regional Center serves a specific group of Health Districts.

Health Districts are **listed below**, and can also be found on the DDS website: https://www.dds.ca.gov/rc/listings/

Eastern Los Angeles Regional Center Serves

Alhambra, East Los Angeles, Northeast, and Whittier Health Districts

Frank D. Lanterman Regional Center Serves

Hollywood-Wilshire, Central LA, Burbank, Glendale, and Pasadena Health Districts

Harbor Regional Center Serves

Bellflower, Harbor, Long Beach, and Torrance Health Districts

North Los Angeles County Regional Center Serves

West Valley, East Valley, San Fernando, and Antelope Valley Health Districts

San Gabriel/Pomona Regional Center Serves

El Monte, Foothill, and Pomona Health Districts

South Central Los Angeles Regional Center Serves

Compton, San Antonio, South, Southeast, and Southwest Health Districts

Westside Regional Center Serves

Inglewood and Santa Monica-West Health Districts

Tips for Providers – Referring Patients

Regional Center Referral Process

- Referral Forms are sent to one of our Parent Navigators
 - Lorena Eaton
 - Rita Vasquez
 - o Lucia Babb
 - Anjanette Robinson
- Please include patient's address; parent navigators do not have access to EPIC

Regional Center Intake Process

- A phone call or email is usually not enough; some RCs require lengthy applications
- For Lanterman Act Services the intake process requires additional documentation such as medical records, Individualized Education Program (IEP) and <u>letter of concern from</u> physician
- Anyone can refer an individual to the RC, but parent or legal guardian must consent to evaluations

Regional Center Services

- School-aged children receive most of their services from the school district, but Regional Centers can provide "gap coverage" for therapies while school is out (school breaks, after school, etc.)
- ABA is now covered by insurance, but the process of obtaining is challenging for families; families can ask Regional Center to provide gap coverage while waiting for the insurance company's processing.
- Families must work closely with Service Coordinators and access a complete list of services.

Changes during COVID-19 (updated March 2021)

- Regional Center offices are closed to the public; however, they are still open and operational
 with staff working remotely. Staff members may not have access or limited access to
 information.
- During this time, referrals should be completed via email instead of phone calls and fax

Email addresses for submitting new intake info/applications are listed below

Eastern Los Angeles Regional Center

Early Start Intake: earlystartreferrals@elarc.org
Lanterman Intake: clopez@elarc.org

Frank D. Lanterman Regional Center

Early Start Intake: referrals@lanterman.org Lanterman Intake: referrals@lanterman.org

Harbor Regional Center Serves

Early Start Intake: intakeunder3@harborrc.org
Lanterman Intake: Intakeover3@harborrc.org

North Los Angeles County Regional Center

Early Start Intake: earlystartintake@nlacrc.org

Lanterman Intake: intake@nlacrc.org

San Gabriel/Pomona Regional Center

Early Start Intake: <u>ljuarez@sgprc.org</u> or <u>hrodriguez@sgprc.org</u> or <u>alerma@sgprc.org</u> Lanterman Intake: <u>eflores@sgprc.org</u> or

Ichaires@sgprc.org

South Central Los Angeles Regional Center

Early Start Intake: earlystartintake@sclarc.org Lanterman Intake: lantermanintake@sclarc.org

Westside Regional Center

Early Start: lntakeUnderAge3@westsiderc.org
Lanterman: lntakeUnderAge3@westsiderc.org

- Assessments may be completed virtually (Facetime or Zoom) or by telephone
- Directive from DDS to ensure continuity of the delivery of Early Start Services:
 - For children who reached their third birthday during the COVID-19 State of Emergency, DDS has waived the mandate that their Early Start services will end at age three.
- Directive from DDS to prioritize the delivery of Lanterman Act Services:
 - Any requirements of the Lanterman Act or Title 17 requiring in-person evaluations for determining regional center eligibility are also waived.
 - If the individual is highly suspected of being eligible, but the Regional Center is unable to make a definitive determination due to current circumstances, the Regional Center may determine the individual to be presumptively eligible.
- However, many Regional Centers are currently delaying evaluation for Lanterman Act
 Services due to stated need to evaluate in person. Intake coordinators report that families need to wait until an appointment is "available."

How do Families Apply to Regional Centers?

The following will outline the "intake" or application process for Early Start Program and Lanterman Act Services from each of the 7 LA County Regional Centers.

Eastern Los Angeles Regional Center – Early Start

Address: 1000 South Fremont Alhambra, CA 91803

Director: Gloria Wong

Phone number: (626) 299-4700

Intake coordinators: (626) 299-4777; (626) 299-4691; (626) 299-4652

Email: earlystartreferrals@elarc.org

Fax number: (626) 299-4798 Website: http://www.elarc.org/

To apply for Early Start Program Services (children under 3 years of age)

Families should email or fax an Early Start Program Application to the Regional Center as part of the intake process. (See contact info above)

The application can be accessed online through the following link:

https://www.elarc.org/consumers-families/apply-for-services

If you scroll to the bottom of the page, you could choose to open the application in English or Spanish. You will be asked to enter the child's zip code and age before being directed to the application.

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- o Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (626) 299-4777, (626) 299-4691, or (626) 299-4652 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment.

Eastern Los Angeles Regional Center – Lanterman

Address: 1000 South Fremont Alhambra, CA 91802

Director: Gloria Wong

Phone number: (626) 299-4700

Intake coordinators: (626) 299-4770; (626) 299-4759; (626) 299-4634

Email: clopez@elarc.org
Fax number: (626) 299-4684
Website: http://www.elarc.org/

To apply for Lanterman Services (children who are above 3 years of age)

Families should email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above).

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- o Child's age
- o Child's date of birth
- Child's address and zip code
- Your phone number
- o The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (626) 299-4770, (626) 299-4759, or (626) 299-4634 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 15 business days to gather more information.

Frank D. Lanterman Regional Center – Early Start

Address: 3303 Wilshire Boulevard, Suite 700 Los Angeles, CA 90010

Director: Melinda Sullivan
Phone number: (213) 383-1300
Intake coordinator: (213) 252-8610
Email: referrals@lanterman.org
Fax number: (213) 427-2381

Website: http://www.lanterman.org/

To apply for Early Start Program Services (children under 3 years of age):

Families should email or fax the Regional Center as part of the intake process (see contact info above)

The email should include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- o Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (213) 252-8610 and leave a voice message that includes the information listed above.

Regional Center will call back families within 10 business days to gather more information

Frank D. Lanterman Regional Center – Lanterman

Address: 3303 Wilshire Boulevard, Suite 700

Los Angeles, CA 90010
Director: Melinda Sullivan
Phone number: (213) 383-1300
Intake coordinator: (213) 252-8610
Email: referrals@lanterman.org
Fax number: (213) 427-2381

Website: http://www.lanterman.org/

To apply for Lanterman Services (children who are above 3 years of age)

Families should email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above).

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- o Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (213) 252-8610 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 15 business days to gather more information.

Harbor Regional Center – Early Start

Address: 21231 Hawthorne Boulevard Torrance, CA 90503

Director: Patricia Del Monico Phone number: (310) 540-1711 Intake coordinator: (310) 543-7927 Email: intakeunder3@harborrc.org Fax number: (310) 316-1036

Website: http://www.harborrc.org/

To apply for Early Start Program Services (children under 3 years of age)

Families must fill out a Request for a Regional Center Application online as part of the intake process. Follow this link where you will be asked to enter your zip code and child's date of birth https://www.harborrc.org/pod/applicants-under-3-years-old

Families can also email or fax the Regional Center as part of the intake process. (See contact info above).

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- Child's age
- Child's date of birth
- o Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- o If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the website is not accessible to families, families can instead call the Regional Center at (310) 543-7927 and leave a voice message that includes the information above.

Once a request or call has been made, the Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment

Harbor Regional Center – Lanterman

Address: 21231 Hawthorne Boulevard Torrance, CA 90503

Director: Patricia Del Monico Phone number: (310) 540-1711 Intake coordinator: (310) 543-7928 Email: Intakeover3@harborrc.org Fax number: (310) 316-1036

Website: http://www.harborrc.org/

To apply for Lanterman Services (children who are above 3 years of age)

Families must fill out a Request for a Regional Center Application online as part of the intake process. Follow this link where you will be asked to enter your zip code and child's date of birth https://www.harborrc.org/webform/applicants-ages-3-up

Families should also email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above).

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- o Child's age
- o Child's date of birth
- Child's address and zip code
- Your phone number
- o The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the website is not accessible to families, families can instead call the Regional Center at (310) 543-7928 and leave a voice message that includes the information listed above.

Once a request or call has been made, the Regional Center will call back families within 15 business days to gather more information or schedule an intake appointment

North Los Angeles County Regional Center – Early Start

Address: 9200 Oakdale Avenue, Suite 100 Chatsworth, CA 91311

Director: Ruth Janka

Phone number: (818) 778-1900 Intake Coordinator: (818) 756-6328 Email: <u>earlystartintake@nlacrc.org</u>

Fax number: (818) 756-6170 Website: http://www.nlacrc.org/

To apply for Early Start Program Services (children under 3 years of age)

The Early Start Intake Application can be completed online:

https://www.nlacrc.org/about-us/eligibility

At the top of the page, you can choose to apply in English or Spanish. You will be asked to enter the child's zip code and age (under age 3) before being directed to the application.

Or families can email or fax an Early Start Program Application to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- o Child's age
- o Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the online intake form or email are not accessible, families can instead call the Regional Center at (818) 756-6328 or (818) 778-1900 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment.

North Los Angeles County Regional Center – Lanterman

Address: 9200 Oakdale Avenue, Suite 100 Chatsworth, CA 91311

Director: Ruth Janka

Phone number: (818) 778-1900

Intake Coordinators: sfischer@nlacrc.org (San Fernando and Santa Clarita Region) or

hballmaier@nlacrc.org (Lancaster Region)

Email: intake@nlacrc.org
Fax number: (818) 756-6357
Website: http://www.nlacrc.org/

To apply for Lanterman Services (children who are above 3 years of age)

The Lanterman Intake Application can be completed online:

https://www.nlacrc.org/about-us/eligibility

At the top of the page, you can choose to apply in English or Spanish. You will be asked to enter the child's zip code and age (above age 3) before being directed to the application.

Or families can email or fax a Lanterman Program Application and should send all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- o The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the online intake form or email are not accessible, families can instead call the Regional Center at (818) 778-1900 and leave a voice message that includes the information listed above.

Regional Center will call back families within 15 business days to gather more information

San Gabriel/Pomona Regional Center – Early Start

Address: 75 Rancho Camino Drive Pomona, CA 91766

Director: Anthony Hill

Phone number: (909) 620-7722

Intake coordinator: (909) 710-8554 - Alt. (909) 868-7503; (909) 710-8556; (909) 710-8557

Email: ljuarez@sgprc.org or hrodriguez@sgprc.org or alerma@sgprc.org

Fax number: (909) 622-5972 Website: http://www.sgprc.org

To apply for Early Start Program Services (children under 3 years of age)

Families should email or fax the Regional Center as part of the intake process. (See contact info above).

The email should include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- o Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request (such as child's diagnosis, concerns you have about your child's abilities to speak/perform basic functions/social skills/emotional skills/physical impairments, etc.)
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (909) 710-8554, (909) 710-8556, or (909) 710-8557 and leave a voice message that includes the information listed above.

Regional Center will call back families within 10 business days to gather more information

San Gabriel/Pomona Regional Center – Lanterman

Address: 75 Rancho Camino Drive Pomona, CA 91766

Director: Anthony Hill

Phone number: (909) 620-7722

Intake coordinator: (909) 710-8664 - Alt. (909) 868-7777; (909) 710-8671

Email: eflores@sgprc.org or lchaires@sgprc.org

Fax number: (909) 622-5972 Website: http://www.sgprc.org

To apply for Lanterman Services (children who are above 3 years of age)

Families should email or fax all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above).

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- o Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (909) 710-8664 or (909) 710-8671 and leave a voice message that includes the information listed above.

Once an email or call has been made, the Regional Center will call back families within 15 business days to gather more information.

South Central Los Angeles Regional Center – Early Start

Address: 2500 S. Western Avenue Los Angeles, CA 90018

Director: Dexter Henderson Phone number: (213) 744-7000

Intake coordinator: (213) 744-8807, (213) 744-8809, (213) 744-7068

Email: earlystartintake@sclarc.org

Fax number: (213) 947-4115
Website: http://www.sclarc.org/

To apply for Early Start Program Services (children under 3 years of age)

The Early Start Intake Application can be completed online

English: https://sclarc.seamlessdocs.com/f/d6pvn2uwrjp2
Spanish: https://sclarc.seamlessdocs.com/f/hpc8z7qa0ngr

Or families can email or fax an Early Start Program Application to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the online intake form or email are not accessible, families can instead call the Regional Center at (213) 744-8807, (213) 744-8809, or (213) 744-7068 and leave a voice message that includes the information above.

Once an intake form or email or call has been made, the Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment

South Central Los Angeles Regional Center – Lanterman

Address: 2500 S. Western Avenue Los Angeles, CA 90018

Director: Dexter Henderson Phone number: (213) 744-7000

Intake coordinator: (213) 744-8880 or (213) 744-8872

Email: lantermanintake@sclarc.org

Fax number: (213) 559-0612 Website: http://www.sclarc.org/

To apply for Lanterman Services (children who are above 3 years of age)

The Lanterman Program Intake Application can be completed online

English: https://sclarc.seamlessdocs.com/f/rjm9tlx0m6ae
Spanish: https://sclarc.seamlessdocs.com/f/rxuxxbvge1ki

Or families can email or fax a Lanterman Program Application and should send all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- o Child's age
- o Child's date of birth
- Child's address and zip code
- Your phone number
- o The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If the online intake form or email are not accessible, families can instead call the Regional Center at (213) 744-8880 or (213) 744-8872 and leave a voice message that includes the information listed above.

Once an intake form or email or call has been made, the Regional Center will call back families within 15 business days to gather more information or schedule an intake appointment

Westside Regional Center – Early Start

Address: 5901 Green Valley Circle, Suite 320 Culver City, CA 90230

Director: Dr. Tom Kelly

Phone number: (310) 258-4000 Intake number: (310) 258-4096

Email: IntakeUnderAge3@westsiderc.org

Fax number: (310) 258-4059

Website: http://www.westsiderc.org/

To apply for Early Start Program Services (children under 3 years of age)

Families should email or fax an Early Start Program Application to the Regional Center as part of the intake process. (See contact info above)

The application may be accessed through the following link: https://westsiderc.org/intake-eligibility/intake-process-birth-to-3/#application
Scroll to the top right of the webpage, where you could choose to open the application in English or in Spanish.

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- o Child's age
- o Child's date of birth
- Child's address and zip code
- Your phone number
- o The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (310) 258-4096 and leave a voice message that includes the information listed above.

Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment

Westside Regional Center – Lanterman

Address: 5901 Green Valley Circle, Suite 320 Culver City, CA 90230

Director: Dr. Tom Kelly

Phone number: (310) 258-4000 Intake number: (310) 258-4121

Email: IntakeOverAge3@westsiderc.org

Fax number: (310) 338-9597

Website: http://www.westsiderc.org/

To apply for Lanterman Services (children who are above 3 years of age)

Families should email or fax a Lanterman Program Application and all appropriate documents such as a doctor's note, referrals, any existing IEPs, etc. to the Regional Center as part of the intake process. (See contact info above)

The application may be accessed through the following link: https://westsiderc.org/intake-eligibility/intake-process-3-and-older/#application
Scroll to the top right of the webpage, where you could choose to open the application in English or in Spanish.

The email should also include the following information:

- Your Name and Relationship to the Child (mom, dad, stepparent, legal guardian, grandparent, etc.)
- o Child's name
- o Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

If email is not accessible to a family, families can instead call the Regional Center at (310) 258-4121 and leave a voice message that includes the information listed above.

Regional Center will call back families within 15 business days to gather more information

A Note on Family Resource Centers

The Family Resource Centers Network of California is a coalition of California's 47 Family Resource Centers. https://frcnca.org/

What are Family Resource Centers?

- Created to serve Regional Center clients, as well as other individuals
- They are part of the Early Start Program and were created to serve families of children up to 3 years of age. However, some Family Resource Centers may have extra funding and resources to serve families that have individuals with developmental disabilities who are over the age of 3.
- Each provides families with support and services in various languages, through newsletters, libraries, parent-to-parent, and sibling support groups, etc.

Where are the Family Resource Centers of Los Angeles County located?

Directory for LAC FRCs: https://frcnca.org/get-connected/

The 12 Los Angeles County Family Resource Centers (consumers they serve):

Eastern Los Angeles Family Resource Library (serves Eastern Los Angeles RC)

https://www.elarc.org/resourcespublications/family-resource-center

Phone: (626) 300-9171

Koch-Young Resource Center (serves Frank D. Lanterman RC)

https://lanterman.org/koch_young_resource_center#.YiALXGiMI2y

Phone: (213) 252-5600

Carolyn Kordich FRC (serves Harbor RC)

https://www.ckfrc.org/ Phone: (310) 325-7288

Long Beach FRC Miller Children's Hospital (serves Harbor RC)

https://www.millerchildrenshospitallb.org/families/family-resource-centers

Phone: (562) 933-8048

Harbor Resource & Assistive Technology Center (serves Harbor RC – Torrance and Long Beach) https://www.harborrc.org/visit-our-resource-centers

Torrance Phone: (310) 543-0691 Long Beach Phone: (310) 543-7904

Southeast FRC (serves Harbor RC – Norwalk) https://www.harborrc.org/visit-our-resource-centers Phone: (562) 526-2115

The Family Focus Resource Center – Antelope Valley (serves North LA County RC – Lancaster Branch) https://www.csun.edu/family-focus-resource-center

Phone: (661) 945-9598

Family Focus Resource Center – Chatsworth (serves North LA County RC – San Fernando Valley Branch) https://www.csun.edu/family-focus-resource-center

Phone: (818)-677-6854

Family Focus Resource Center – Santa Clarita (serves North LA County RC)

https://www.csun.edu/family-focus-resource-center

Phone: (661) 294-9715

McClaney Family RC (serves South Central Los Angeles RC)

https://sclarc.org/mcclaney-family-resource-

center.php

Phone: (213) 744-8882 or (213) 744-8883

Parents' Place FRC (serves San Gabriel/Pomona RC)

http://www.parentsplacefrc.com/

Phone: (626) 919-1091

Westside Family Resource and Empowerment Center (serves Westside RC)

http://wfrec.org/ Phone: (310) 258-4063