

**Announcements**

**[Register Now! Spring Convening](#)  
**April 24th from noon – 1 pm****

We look forward to virtually hosting community partners and LA County DHS care teams to enhance our understanding of networked CBOs and improve services for the DHS patient community.  
We hope to see you there!



**Webinars**

**[Register Now! Immigration Resources for Families](#)  
**February 15th from noon – 1 pm****

Our panel will be made up of

- Boston Medical Center - Ivys Fernandez-Pastrana, JD
- El Rescate - Anamarie Basay, JD
- SHARK - Lizeth Gasca Vasquez

**Facts and Figures**

<b>Current No. of CBOs in Network</b>	<b>Cumulative No. of Referrals to NoC CBOs</b>	<b>Current No. of Referrals In Progress</b>	<b>Cumulative No. of Referrals Utilized</b>
<b>37</b>	<b>1,129</b>	<b>327</b>	<b>496</b>

**Keeping Your One Degree Page Up-to-Date**

We would like to make it easy for our care teams to find you and refer to you quickly. Please revise your opportunity **titles** to reflect general services offered and opportunity **descriptions** to be more specific about services offered.

Example:

- **Opportunity Title:** Get Legal Support
- **Opportunity Description:** Get legal help with immigration, renters’ rights...

**One Degree Tip Sheet**

**Status Options**

<b>Status option</b>	<b>Dropdown or Automatic</b>	<b>When to use</b>
<b>Acknowledged</b>	<b>Automatic</b> <i>Status changes to acknowledged once acknowledged button is clicked</i>	Referral has been acknowledged. ACEs-LA recommends responding within one business day or receipt.
<b>Assigned</b>	<b>Automatic</b> <i>Status changes to Assigned once the CBO admin assigns the referral to a staff member</i>	Referral has been assigned to a provider.
<b>In Progress</b>	<b>Dropdown</b>	CBO in process of establishing contact with client, reviewing eligibility and capacity. ACE’s-LA encourages continued communication with DHS <u>referrer if possible.</u>
<b>Not Eligible</b>	<b>Dropdown</b>	CBO determines client does not fit eligibility criteria
<b>Not Utilized</b>	<b>Dropdown</b>	CBO is unable to reach client after multiple attempts or <u>Client refuses services.</u>
<b>Utilized</b>	<b>Dropdown</b>	Client can receive services from CBO.

\*REMINDER: Please do not use One Degree to transmit Protected Health Information (PHI)

**[Identify your stress response](#)**

The best way to quickly relieve stress often relates to your specific stress response.



**ACEs-LA Team**

[Nikki Morales](#)  
Comm. Navigator South  
LA, CAB co-facilitator

[Julie Ruedaflores](#)  
Comm. Navigator for all LA  
County, New CBO  
engagement

[Josh Parsons](#)  
Comm. Navigator North LA,  
Data & One Degree Lead