

CBO Monthly Newsletter - January 2023

Announcements

One Degree Refresher Training

As we start the new year, we want to make sure we're all on the same page on how to find and respond to referrals. If you and your team would like a refresher in how to use the Closed-Loop Referral system please reach out to:

Josh or Nikki

Success Stories

We love learning about the ways in which our CBO partners are helping and connecting our patients to resources. If you would like to share your success stories with us, please fill out the form below

Success Story Form

31

CBOs in clinic collections

Facts and Figures **485 30**

No. of referrals to NoC CBOs

No. of referrals In Progress 209

No. of referrals Utilized

Learn about our clinics via their <u>Clinic Profiles</u>

Need help with One Degree?

Visit the ACEs-LA CBO page.

One Degree Tip Sheet

Keeping your One Degree page up-to-date

We would like to make it easy for our care teams to find you and refer to you quickly. Please revise your opportunity **titles** to reflect general services offered and opportunity **descriptions** to be more specific about services offered.

Example:

- Opportunity Title: Get legal support
- **Opportunity Description:** Get legal help with immigration, renters rights....

Status Options

Status option	Dropdown or Automatic	When to use
Acknowledged	Automatic Status changes to acknowledged once acknowledged button is clicked	Referral has been acknowledged. ACEs-LA recommends responding within one business day or receipt.
Assigned	Automatic Status changes to Assigned once the CBO admin assigns the referral to a staff member	Referral has been assigned to a provider.
In Progress	Dropdown	CBO in process of establishing contact with client, reviewing eligibility and capacity. ACE's-LA encourages continued communication with DHS referrer if possible.
Not Eligible	Dropdown	CBO determines client does not fit eligibility criteria
Not Utilized	Dropdown	CBO is unable to reach client after multiple attempts.
Utilized	Dropdown	Client can receive services from CBO.

*REMINDER: Please do not use One Degree to transmit Protected Health Information (PHI)

Self Care Stress Management

Breathing exercises can help you relax, here are some exercises you can try.



ACEs-LA Team

Nikki Morales

Comm. Navigator South LA, CAB co-facilitator Julie Ruedaflores Comm. Navigator, New CBO engagement Josh Parsons
Comm. Navigator North LA,
Data & One Degree Lead
Tanya Marin-Lopez
Comm. Navigator, NoC Clinic
coordinator



CBO Monthly Newsletter - February 2023

Announcements

One Degree Refresher Training

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Lunch and Learns

February's Lunch and Learn

"Getting to know CBOs in the Network of Care" with Valeria Vega (SHIELDS), Diane Nunn (Penny Lane), Marikit Mendiola (MFP), & Monique Holguin (MFP) is now available on the <u>ACEs-LA Website</u>

March Lunch and Learn

Join us as we listen to representatives from Beacon Health Options and the Department of Mental Health on March 16th, 2023 from noon-1pm.

Register Now!

31

CBOs in clinic collections

Facts and Figures **29**

No. of referrals to NoC CBOs

No. of referrals In Progress No. of referrals

Utilized

Learn about our clinics via their Clinic Profiles

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Self Care Declutter Your Mind

Learn to mediate, form the habit of a regular practice, & expand your mind to the teachings of mindfulness. Meditation is a good way to relax, reduce tension & relieve stress.



ACEs-LA Team

Nikki Morales

Comm. Navigator South LA, CAB co-facilitator Julie Ruedaflores Comm. Navigator, New CBO

engagement

Comm. Navigator North LA, Data & One Degree Lead Tanya Marin-Lopez Comm. Navigator, NoC Clinic coordinator

Josh Parsons



CBO Monthly Newsletter - March 2023

Announcements

One Degree Refresher Training

If you and your team would like a refresher in how to use the Closed-Loop Referral system please reach out to: Josh or Nikki

Please welcome the newest **Network of Care partners!**

California Family Counseling (CalFam)

Lunch and Learns

March Lunch and Learn

"DMH and Mental Health Referrals" with Suzan Cozolino (LAC- DMH) and Julie Flores (Carelon Health) is now available on the ACEs-LA Website

April Lunch and Learn

Join us as we continue with our CBO Series on April 20th from noon-1pm

Register Now!

CBOs in clinic collections

Facts and Figures 615

No. of referrals to **NoC CBOs**

No. of referrals **In Progress**

266

No. of referrals Utilized

Learn about our clinics via their Clinic Profiles **Need help with One Degree?** Visit the ACEs-LA CBO page.

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Self Care What is Self-Care?

Thanks to the Active Minds organization, here are some examples of Self-Care that we can remember to practice in our everyday life.



ACEs-LA Team

Nikki Morales

Comm. Navigator South LA, CAB co-facilitator Julie Ruedaflores Comm. Navigator, New CBO

Data & One Degree Lead Tanya Marin-Lopez Comm. Navigator, NoC Clinic engagement

coordinator

Josh Parsons

Comm. Navigator North LA,



CBO Monthly Newsletter - April 2023

Announcements

One Degree Refresher Training

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Julie or Nikki

BEING ACES AWARE TRAINING

Interested in learning more about ACEs and Trauma Informed Care? Take the Being ACEs Aware training and learn more about evidence-based care to effectively intervene.

In Case You Missed It

"Getting to know CBOs in the Network of Care"
with Sabrina Almaraz (House of Ruth-Claremont), Rafael Guirado (Para Los Niño's) & Laura Counts (Child Development Institute), the recording, is now available on the ACEs-LA Website.

33

CBOs in clinic collections

Facts and Figures **37**

No. of referrals to NoC CBOs

No. of referrals In Progress 292

No. of referrals Utilized

Learn about our clinics via their <u>Clinic Profiles</u>

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Self Care <u>Distraction as a Strategy</u>

Activities are a great way to distract ourselves from our current emotions until we are better able to cope. Lear about ways that can help you bring down your emotional distress.



ACEs-LA Team

Nikki Morales

Comm. Navigator South LA, CAB co-facilitator Julie Ruedaflores Comm. Navigator, New CBO

engagement

Josh Parsons
Comm. Navigator North LA,
Data & One Degree Lead
Tanya Marin-Lopez
Comm. Navigator, NoC Clinic
coordinator



CBO Monthly Newsletter - May 2023

Announcements

One Degree Refresher Training

If you and your team would like a refresher in how to use the Closed-Loop Referral system please reach out to:

Julie or Nikki

New One Degree Feature Temporarily Unavailable

One Degree's new feature allows you to update your opportunity when/if your service is at capacity. You can find this in the drop-down options when you click on "Update Page", on the top right of the opportunity you wish to change.

Lunch and Learn

Register Now!

June 22nd, 2023, noon - 1pm Join us to learn about Summertime Resources for Families

CBOs in clinic collections

Facts and Figures

No. of referrals to **NoC CBOs**

No. of referrals **In Progress**

No. of referrals Utilized

Learn about our clinics via their Clinic Profiles Need help with One Degree? Visit the ACEs-LA CBO page.

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Self Care

Changing our emotions

While your emotions are always valid, it is important to check to see if the situation warrants the response your having. Am I being an effective communicator?



ACEs-LA NoC Team

Nikki Morales

Comm. Navigator South LA, CAB co-facilitator Julie Ruedaflores Comm. Navigator, New CBO

engagement

Data & One Degree Lead Tanya Marin-Lopez Comm. Navigator, NoC Clinic coordinator

Josh Parsons

Comm. Navigator North LA,

ACEs-LA Network of Care CBO Monthly Newsletter – June 2023

Announcements

CBO Convening

New One Degree Feature

The ACEs-LA Network of Care will be putting together a virtual CBO Convening on October 25th from 12-1pm. Our Goal is to connect with ALL Network CBOs and reaffirm our vision, mission and values. We want to take the time to validate the work that our CBOs do within the community and with out DHS patients. More information will be out in the coming weeks!

One Degree's new feature allows you to update your opportunity as "Temporarily Unavailable" when/if your service is at capacity. You can find this in the drop down options when you click on "Update Page", in the top right of the opportunity you wish to change.

Lunch and Learn

June Lunch and Learn

July Lunch and Learn

"Summer Resources for Families" with Dr. Razani (UCSF), Freddy Zavaleta (Parks & Rec), Monica Dudley (LAUSD), & John Han (LAUSD), the recording, is now available on the ACEs-LA Website.

Join us as we learn more about Back to School Resources for kids on July 27nd, 2023 from noon to 1pm.

Register Now!

Facts & Figures

Current No. of CBOs in Network	Cumulative No. of Referrals to NoC CBOs	Current No. of Referrals In Progress	Cumulative No. of Referrals Utilized
33	780	45	342

Keeping Your One Degree Page Up-to-Date

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Seir Care Recommendations	ACES-L	A Team
A two-part podcast with tips for self-care, navigating stress,	<u>Nikki Morales</u>	<u>Josh Parsons</u>
how to have hard conversations with loved ones, and more	Comm. Navigator South LA, CAB	Comm. Navigator North LA, Data
	co-facilitator	& One Degree Lead



<u>Julie Ruedaflores</u> Comm. Navigator for all of LA County

CBO Monthly Newsletter - August 2023

Announcements

ACEs-LA NoC: CBO Convening

The ACEs-LA Network of Care will be hosting its inaugural CBO Convening, via zoom, on October 25th, 2023 from noon1pm. This will be the first of many opportunities for all partners in Network of Care to get together, from CBO partners to our Clinician partners, and all other active stakeholders in our NoC to reaffirm: our vision, mission and core values.

Save the Dates have been sent out, and official invites will be updated in the coming weeks.

If you have any questions, please reach out to **Julie** or **Nikki**.

Lunch and Learns

Register Now! September 21st Lunch and Learn Noon - 1pm

Join us on zoom, as we dive into the science behind Stress Busters and explore the resources for children and families featuring
Insight LA

Angela Venegas-Murillo, MD, MPH, MS California Family Counseling (CalFam) Child Care Resource Center (CCRC)

Facts and Figures			
Current No. of CBOs in Network	Cumulative No. of Referrals to NoC CBOs	Current No. of Referrals In Progress	Cumulative No. of Referrals Utilized
37	869	274	384
Keening Your One Degree Page Un-to-Date			

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Stress Management: How to reduce & relieve stress

While it may seem like there's nothing you can do about stress at work and home, there are steps you can take to destress and regain control

Mikki Morales
Comm. Navigator South LA, CAB co-facilitator

CAB co-facilitator

ACEs-LA Team

Julie Ruedaflores
Comm. Navigator for all LA County, New CBO engagement



Josh Parsons

Comm. Navigator North LA, Data & One Degree Lead

CBO Monthly Newsletter - September 2023

Announcements

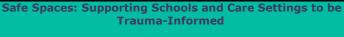
Register Now! CBO Convening October 25th, noon - 1pm

October 25th, noon - 1pm

The ACEs-LA Network of Care will be hosting a virtual CBO Convening. Please join fellow community partners and LA County DHS care teams to reaffirm the vision, mission,

and practice of the ACEs-LA Network of Care!

If you have any questions, please reach out to <u>Julie</u> or <u>Nikki</u>.



Trauma-informed schools and care settings offer a sanctuary of safety and support for young people.

The Office of the California Surgeon General (OSG) recently launched a new online training for educators, school personnel, and early care providers to help recognize and respond to trauma and stress in children and share strategies for creating the conditions for safe and supportive learning environments for everyone.

Safe Spaces Training



Lunch and Learns

Register Now! October 19th Lunch and Learn Noon - 1pm

Join us on zoom, as we dive into resources for Pediatric Development & Special Education for a second time, featuring Cristina Preuss (NLARC)

Monique Rowles, EdD, LCSW (LAUSD)

Jose J. Gonzalez, Ph.D. (LAUSD)

Facts and Figures			
Current No. of CBOs in Network	Cumulative No. of Referrals to NoC CBOs	Current No. of Referrals In Progress	Cumulative No. of Referrals Utilized
37	927	56	401
Kooning Vour One Degree Page Un-to-Date			

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Comm. Navigator North LA, Data & One Degree Lead

ACEs-LA Network of Care CBO Monthly Newsletter - October 2023

Announcements

Post Convening Survey for non-attendees

survey now!

A thousand One Degree referrals!

We missed some of you at the CBO convening! Your feedback is important to us! Please complete a brief survey to help us plan future convenings.

urvey to help us plan future convenings.

Complete the



We are excited to share that we have officially reached our 1,000th referral this month.

We would like to thank all the CBOs and clinics involved in making this possible. We hope to continue to build and reach new milestones such as these.

Webinars

Inaugural CBO Convening

Presentations from Shannon Thyne (MD), Monique Holguin (LCSW, PhD), Noel Lopez (MURP), Rachel Gilgoff (MD) and Adam Schickedanz (MD, PhD) as well as the full recording, can be found on the ACEs-LA Network of Care page.

Facts and Figures			
Current No. of CBOs in Network	Cumulative No. of Referrals to NoC CBOs	Current No. of Referrals In Progress	Cumulative No. of Referrals Utilized
37	1012	320	443
Kanning Vaux One Degree Dage Unite Date			

Keeping Your One Degree Page Up-to-Date

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12 ways to reduce stress with music

Here are 12 ways you can use music in your daily routine

ACEs-LA Team

to help manage stress and create more joy in your life.

<u>Nikki Morales</u> Comm. Navigator South LA, CAB co-facilitator

Julie Ruedaflores
Comm. Navigator for all LA
County, New CBO
engagement

Josh Parsons
Comm. Navigator North LA,
Data & One Degree Lead



CBO Monthly Newsletter - November 2023

Announcements

Trauma and Prevention for Professionals

UCLA's Prevention Center of Excellence has put together an introduction to trauma and prevention for professionals. They go over trauma and resilience informed care and other techniques that may aid you in fostering a safe, trustworthy and transparent environment with clients.



Webinars

Coming Soon!

We are working on gathering webinars you and your staff may be interested in. If you come across any you'd like to share please reach out to Nikki Morales

Facts and Figures			
Current No. of CBOs in Network	Cumulative No. of Referrals to NoC CBOs	Current No. of Referrals In Progress	Cumulative No. of Referrals Utilized
Network	Referrals to Noc Coos	Referrals III Progress	Referrals offized
37	1,055	323	447
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Relaxation Techniques for Stress Relief	ACEs-L	A Team
To effectively combat stress, you need to activate your body's natural relaxation response.	<u>Nikki Morales</u> Comm. Navigator South LA, CAB co-facilitator	Julie Ruedaflores Comm. Navigator for all LA County, New CBO engagement
	<u>Josh Parsons</u> Comm. Navigator North LA, Data & One Degree Lead	

CBO Monthly Newsletter - December 2023

Announcements

APRIL 2024 CBO CONVENING

We look forward to virtually hosting fellow community partners and LA County DHS care teams as we come together to learn more about the CBOs in our network and continue to build on ways to better serve the DHS patient community.

Be on the lookout for a Save the Date invite from our team.

Webinars

Returning February 2024

February's Lunch and Learn will be focused on <u>Immigration resources</u>. More information will be made available in the January CBO newsletter.

Facts and Figures			
Current No. of CBOs in Network	Cumulative No. of Referrals to NoC CBOs	Current No. of Referrals In Progress	Cumulative No. of Referrals Utilized
37	1,089	312	479

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Benefits to Minarumess	
Mindfulness can help reduce stress, improve your	<u>Nikki Morale</u>
montal and physical health, and even increase your	Comm Navigator

mental and physical health, and even increase your overall happiness in life. These mindfulness techniques can help you start reaping the benefits.

ACEs-LA Team kki Morales Julie

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