

**CBO Newsletter – May 2022** 

## **WELCOME!**

ACEs-LA is a collaborative effort between LA County stakeholders, DHS, and the state to build community resilience. We help connect DHS clinicians and programs with social services organizations throughout LA County to jointly meet the needs of children and families impacted by toxic stress. We facilitate partnerships between DHS clinics and community-based organizations to expand and enhance accessibility to services and resources not offered in the clinic. Through our partnership with One Degree, our goal is to streamline referrals from our clinics to CBOs to better serve our patients and families.

## **Announcements**

Facts and Figures

26
CBOs in DHS clinic collections

3

CBOs currently onboarding

**75** 

**CBOs** invited

9

NoC Clinics have One Degree collections

Learn about DHS clinics via their <u>Clinic Profiles</u>

Get help using One Degree by reviewing our <u>FAQs</u>

Refresh your knowledge about the ACEs-LA Network of Care
Learn or refresh your knowledge about using One Degree to receive referrals from our clinics

## **Are you ACEs Aware?**

ACEs (Adverse Childhood Experiences) are traumatic events that happen during childhood and adolescence that contribute to poor health and quality of life. It will come as no surprise that children and families served in DHS clinics and acute care settings experience more ACEs than the general population. The California ACEs Aware initiative – launched in 2020 through the California Office of the Surgeon General – aims to promote screening for, treatment for, and healing from ACEs through a statewide campaign. This process starts with the core training: *Becoming ACEs Aware*. The ACEs-LA NoC team would like to invite all our partners and their teams to take the training over the next four weeks. This is a great opportunity to gain an understanding of ACEs and support our partners in health as we work together to address toxic stress.

The training is free and takes about two hours to complete.

Get trained now: <a href="https://training.acesaware.org/">https://training.acesaware.org/</a>

Questions about training: <a href="https://training.acesaware.org/content/training-faqs">https://training.acesaware.org/content/training-faqs</a>

Get help: training@ACEsAware.org

# Self Care UCLA MINDFUL

Practice mindfulness with this free app. This can reduce feelings of stress and support your mental and physical health.



## **ACEs-LA NoC Team**

Nina Thompson Tanya Marin Nicole Morales Jamie Ruiz Joshua Parsons



**CBOs Monthly Newsletter - June 2022** 

## **Announcements**

## Lunch and Learn

ACEs-LA's Trauma Informed and Wellness Webinars are designed for LA County DHS staff currently screening for ACEs in clinics. We welcome all partner CBOs to learn about different referral pathways for DHS clinics screening and responding to ACEs and Social & Behavioral Drivers of Health.

Join July's Lunch and Learn Webinar **Register Now!** 



# **Facts and Figures**

26

CBOs in clinic collections

10

No. of referrals to NoC CBOs

4

No. of referrals In Progress 39

No. of referrals Utilized

Learn about our clinics via their <u>Clinic Profiles</u>

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# One Degree Tip Sheet

Status Options in One Degree Closed-Loop referrals.

Status option	Dropdown or Automatic	When to use
Acknowledged	Automatic Status changes to acknowledged once acknowledged button is clicked	Referral has been acknowledged. ACEs-LA recommends responding within one business day or receipt.
Assigned	Automatic Status changes to Assigned once the CBO admin assigns the referral to a staff member	Referral has been assigned to a provider.
In Progress	Dropdown	CBO in process of establishing contact with client, reviewing eligibility and capacity. ACE's-LA encourages continued communication with DHS referrer if possible.
Not Eligible	Dropdown	CBO determines client does not fit eligibility criteria
Not Utilized	Dropdown	CBO is unable to reach client after multiple attempts.
Utilized	Dropdown	Client is able to receive services from CBO.

<sup>\*</sup>REMINDER: Please do not use One Degree to transmit Protected Health Information (PHI)

# Self Care MindShift

Helps you learn to relax and be mindful, develop more effective ways of thinking, and use active steps to take charge of your anxiety.



#### **ACEs-LA NoC Team**

Nina Thompson Tanya Marin Nicole Morales Jamie Ruiz Joshua Parsons **CBOs Monthly Newsletter - July 2022** 

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Join us for our August Lunch and Learn Webinar **Register Now!** 



July Lunch and Learn Webinar

"Pediatric Development & Special

Education"

Panel: Debra Camp (Help Me Grow, Lizeth Gasca Vasquez (SHARK), Diana Huerta (TASK)

# **Facts and Figures**

26

CBOs in clinic collections

43

No. of referrals to NoC CBOs

7

No. of referrals In Progress **15** 

No. of referrals Utilized

Learn about our clinics via their <u>Clinic Profiles</u> **Get help using One Degree by reviewing our <u>FAQs</u>**Refresh your knowledge about the ACEs-LA Network of Care

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# Self Care Self-Massage

Self-massage exercises that target the body. This can reduce feelings of stress and support your mental and physical health.



#### **ACEs-LA NoC Team**

Nina Thompson Tanya Marin Nicole Morales Jamie Ruiz Joshua Parsons **CBO Monthly Newsletter - August 2022** 

## **Announcements**

**Meet the Leaders of UCLA-UCSF ACEs Aware** Family Resilience Network (UCAAN)

A multi-campus University of California (UC) initiative For the UCAAN Webinar on that implements ACEs Aware on behalf of the California Department of Health Care Services (DHCS).

**Register Now! Sept. 27 from 12-1pm** 



Please review and update your One Degree Page and Opportunities

If you would like assistance or would like some tips, please reach out to your Community Navigator.

> Tanya Marin Nikki Morales Jamie Ruiz Josh Parsons

# **August Lunch and Learn Webinar**

"Navigating Regional Center in LA County" with Dr. Christine Bottrell Mirzaian and Dr. Margaret Swaine, is now available on the ACEs-LA Website.

# **Facts and Figures**

26

**CBOs** in clinic collections

No. of referrals to **NoC CBOs** 

No. of referrals **In Progress** 

No. of referrals Utilized

**Learn about our clinics via their** Clinic Profiles Get help using One Degree by reviewing our FAQs

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ACEs-LA won the 2021 Quality Leaders Award in Population Health

Since we submitted our application in August 2021, we have almost doubled the number of ACEs screens as well as launched the CLR with our CBOs in One Degree. Thank you all for your commitment and contributions to this effort.

Watch the

**CBO Monthly Newsletter - September 2022** 

## **Announcements**

#### **October Lunch and Learn Webinar**

See how DHS clinics refer patients to mental health services. ACEs-LA's Lunch and Learn webinar on **Oct 20, noon-1pm**, features DMH, Wellnest, and San Fernando Valley Community Mental Health Clinic!

#### **Register Now!**



Please welcome the newest Network of Care partners!

Wellnest Emotional Health and Wellness

**Child Development Institute** 

**House of Ruth Los Angeles** 

29

CBOs in clinic collections

**Facts and Figures** 

272

No. of referrals to NoC CBOs

11

No. of referrals In Progress 101

No. of referrals Utilized

Learn about our clinics via their Clinic Profiles
Need help with One Degree?
Visit the ACEs-LA CBO page.

# **One Degree Tip Sheet**

**Keeping your One Degree page up-to-date** 

We would like to make it easy for our care teams to find you and refer to you quickly. Please revise your opportunity **titles** to reflect general services offered and opportunity **descriptions** to be more specific about services offered.

Example:

- Opportunity Title: Get legal support
- **Opportunity Description:** Get legal help with immigration, renters rights....

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Watch the Virtual Award Ceremony

**CBO Monthly Newsletter - October 2022** 

## **Announcements**

### **Community-based Advisory Board Celebration**

This month we celebrated our CAB's 1-year anniversary. Here is a link to our <u>CAB Milestones</u>. Thank you to all our CAB members for your hard work and dedication!

#### **Trauma Informed Care's importance**

Read up on the importance of TIC and how it's the next step in Health Equity!

What is Trauma Informed Care?

#### **ACEs-LA Team Quarterly Check-In**

The ACEs-LA Team will be reaching out to do a check-in with all Network of Care CBO's. If you need to reach out to them for any reason, their emails are linked below:

Nina Thompson

Nikki Morales

Jamie Ruiz

Josh Parsons

Tanya Marin-Lopez

#### **October Lunch and Learn Webinar**

"Mental Health Referrals"

with Dr. Susan Cozolino, Jennifer Hallman, Joel Cisneros, Michelle Wells, and Adam Sternberg, is now available on the <u>ACEs-LA Website</u>.

29

CBOs in clinic collections

Facts and Figures

325

No. of referrals to NoC CBOs

13

No. of referrals In Progress 118

No. of referrals Utilized

Learn about our clinics via their <u>Clinic Profiles</u>
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**CBO Monthly Newsletter - November 2022** 

## **Announcements**

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The ACEs-LA Team is reaching out to do a check-in with all Network of Care CBO's. Please feel free to reach out if you have any questions.

Nina

Nikki

Tanya

Josh

# Please Welcome the newest Network of Care Partners!

#### **Building Block Resolutions**

Provides 1-on-1 behavioral therapy for autistic children

#### **Volunteers of America LA-Children's Services**

Supports with Head Start & Early Head Start for low-income families

31

CBOs in clinic collections

Facts and Figures **380** | **2**0

No. of referrals to NoC CBOs

**26** 

No. of referrals In Progress **145** 

No. of referrals Utilized

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# Self Care MINDVALLEY

Helps you achieve success and improve your life by training body, mind, and spirit through community and connection.



### 2021 Quality Leaders Award in Popular Health

Thank you for your commitment and contribution to this effort.





**CBO Monthly Newsletter - December 2022** 

## **Announcements**

#### **End-of-Year Survey**

As we plan what's in store for 2023, we would love to hear from you all about the ACEs-LA Network of Care. Please share your feedback by filling out our short end-of-year survey. We are grateful for your partnership, and we wish you a joyous and restful holiday season.

**Complete Survey Now** 

#### **Success Stories**

Read about how our CLR partners **HELP ME GROW** are successfully connecting families to the support they need.

If you would like to share your success stories with us, please fill out the form below

**Success Story Form** 

31

CBOs in clinic collections

Facts and Figures **7** 

No. of referrals to NoC CBOs

No. of referrals In Progress 194

No. of referrals Utilized

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# Self Care PYSCH CENTRAL

Information on mental health, quizzes, and online self-help support groups.



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