

# HOUSE OF RUTH





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Recognized throughout Southern California, House of Ruth has been providing comprehensive domestic violence services for over 45 years! House of Ruth serves over 15,000 survivors and community members each year.

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# Mission

House of Ruth is dedicated to preventing domestic violence and ensuring the safety and well-being of those impacted by it.

# Vison

To end domestic violence and promote healthy relationships. Every homes deserves to be a safe home.

# Values

We believe that all people deserve to live their lives free of violence, especially in their home.

# PROGRAMS





# Services & Programs

- 24-Hour Crisis Intervention Hotline
- Residential Shelter
- Transitional Housing
- Permanent Housing
- Children's Program
- Children's Counseling
- Counseling
- Legal Advocacy
- Community Outreach
- Community Prevention Education

# Programs

## 24-Hour Crisis Hotline

- Immediate crisis intervention
- Information
- Referrals
- Additional support
- English and Spanish



## Residential Shelter

- 55 bed emergency shelter
- Average stay 90 days
- Program and support:
  - Food
  - Clothing
  - Personal care items
  - Group and individual counseling
  - Legal and social advocacy

- Employment assistance
- Post-shelter management skills
- Longer-term transitional residency for up to 2 years.
- Staffed 24-hours a day, 7 days a weeks.
- Transportation available anytime day or night.

# Programs



## Transitional Housing

- Implemented in 1997
- Average stay 2 years
- Survivors and their children who are homeless, residing in or existing emergency shelter.
- Develop skills to lead to permanent housing and increased income
- Supportive services:
  - Case management
  - Housing advocacy
  - Counseling
  - Focus on self-esteem and skills building

## Housing Program

- Housing First Model adopted in 2018
- Provides housing to survivors
- Case management
- Counseling services addressing barriers due to dv and lack of housing support.
- Evidence based model
  - Survivor Driven
  - Trauma-Informed Mobile Advocacy
  - Flexible Financial Assistance
  - Community Engagement

# Programs

## Counseling

- Conducted at the Pomona and Ontario Outreach Offices
- Virtually
- Individual and group sessions
- Trauma Informed Approach
- Plan for future free of violence
- Develop methods to achieve goals set

## CHAT: Children's Counseling

- Children who experience violence at home, in the community and at school.
- Long-term counseling.
- Referrals from:
  - Schools
  - Community centers
  - Outreach clinics serving parents
- Children accepted into program based on their own experiences with violence and abuse
- Parent may or may not be involved with the shelter or outreach services



# Programs



## **Community Outreach Walk In Centers**

- Pomona and Ontario location
- Serving a diverse ethnic and economic community
- Services include:
  - Group and individual counseling
  - Legal and social advocacy
  - Psycho-educational classes including DV 101, Parenting, and Life Skills
- Information and referrals to other community and social services
- Resource area with computers, internet access, and printers
- Case Management
- Crisis Counseling
- Safety Planning

## **Community Prevention Education**

- Pomona and Ontario offices
- Provide a wide range of services to break the cycle of abuse
- Prevention educators speak about:
  - Healthy relationships
  - Cycle of violence
  - Self-Esteem building
  - Warning flags of abuse
  - Additional topics
- Youth Advocacy Committee
  - High School programs



# How to Refer

The screenshot shows a web browser window with the URL `1degree.org/org/house-of-ruth-claremont-claremont-ca`. The page features a dark teal header with the 'one degree' logo, a 'Menu' dropdown, 'Browse Resources', a search bar with the text 'Find Search for resou...', a location filter 'Near Los Angeles, CA, USA', and a 'Search' button. A language selector for 'Español' is also present.

The main content area displays the 'House of Ruth Claremont' resource. It includes a building icon, the name 'House of Ruth Claremont', the location 'Claremont, California', a 'Verified Information' badge, and an 'ACEs-LA Network' badge. A 'Refer' button and a 'Bookmark' button are located in the top right of this section. Below the resource name is a paragraph: 'House of Ruth Claremont provides services for domestic violence survivors in eastern Los Angeles and western San Bernardino counties. Services include shelter, transitional living programs, children's and youth programs, counseling, and more.'

The 'Opportunities' section is located below the main resource description. It has a title 'Opportunities', a help icon, and an '+ Add opportunity' button. It contains three items, each with a house icon, a title, and 'Refer' and 'Bookmark' buttons:

- Get free transitional housing for survivors of domestic violence
- Get emergency shelter for survivors of domestic violence
- Get counseling for survivors of domestic violence

The 'Reviews' section is on the right side of the page. It has a title 'Reviews' and a 'Review this service' button with a pencil icon. Below the button is a text prompt: 'Have you used this resource? Click "Review this service" and tell us about your experience.'



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# THANK YOU

Sabrina Almaraz, Community Services Director

[salmaraz@houseofruthinc.org](mailto:salmaraz@houseofruthinc.org)

[Houseofruthinc.org](http://Houseofruthinc.org)



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