



## Network of Care Community Advisory Board (CAB)

### Agenda – Monday, January 30, 2023

**Date: Monday, 01/30/23**

Time: 12pm-1pm

Location: Microsoft Teams

#### Agenda

- 1) Welcome (5 min)**
- 2) Data Report (25 min)**
  - a) Overview of referral data from 4/8/22 to 12/30/22
    - i) Referrals to CAB CBO's, Referrals to cab members by clinic and service domain, average elapsed days of closed and unclosed referrals sent to cab members.
- 3) One Degree Refresher (25 min)**
  - a) **Finding and responding to referrals**
    - i) As we start a new year, we want to make sure we're all on the same page on how to respond to referrals and the importance of closing the loop appropriately.
      - (1) Finding referrals
      - (2) Responding to referrals via status updates and the messaging feature
        - (a) What has been working when using the messaging feature? If not using it, what is preventing you?
- 4) Closing/updates (5 min)**
  - a) Success Stories please submit any success stories you may have about clients that were referred to you from our Network Clinics.
    - i) [Sucess Story Link](#)
  - b) CBO updates