



PENNY LANE

CENTERS

transforming lives

PROGRAMS & SERVICES

DIANE NUNN, LMFT

CLINICAL SUPERVISOR

**Penny Lane
Centers**
is a non-profit
organization
specializing in
mental health
services, foster
care & affordable
housing
dedicated to
empowering
children &
families

Our Locations



North Hills

15305 Rayen St.
North Hills, CA 91343
(818) 892-3423



Commerce

5628 E Slauson Ave
Commerce, CA 90040
(323) 318-9960



North Hollywood

10526 Dubnoff Way,
N Hollywood, CA 91606
(818) 894-3384



AV-FFA

43517 Sahuayo St.
Lancaster, CA 93535
(661) 274-0770



Antelope Valley

43520 Division St.
Lancaster, CA 93535
(661) 266-4783



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What makes a successful One Degree referral?

➤ *Know the area in which the client needs services*

- Service Area (SA) or approximate geographic location

➤ *Thoroughly review the specific opportunity on the One Degree website*

- Some programs are limited by SA
- Some services have specific eligibility requirements
(ex: must already be receiving MHS, or have an open DCFS case)
- Some services have specific referral requirements (ex: through DCFS, CES, or DMH)

➤ *Supply contact information for clients so they can be contacted directly*

Stay healthy with the COVID vaccine and testing

Family & Household > Children & youth > Parent & caregiver support

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Enroll in a Family Preservation Program

Penny Lane Centers Verified Information

ACEs-LA Network

Refer

Bookmark

Penny Lane Centers offers the Family Preservation Program to prevent families from being separated by providing in-home counseling services for the whole family.

Parent & caregiver support Mediation Counseling & therapy

ADA ACCESSIBLE

Yes

ACCESSIBILITY NOTES

Services are provided in the client's home.

CITIZENSHIP

No requirements

COMMUNITIES

parents

FREE

Yes

COUNTY RESIDENTS ONLY

Los Angeles

NUMBER OF CHILDREN UNDER 18

1 +

COUNTIES

Los Angeles

WHAT TO DO NEXT



Call 661-916-0811

Call Shannon for information for the Lancaster/Palmdale location.

Contact your DCFS Children's Social Worker to get referral.

Penny Lane Centers >

661-916-0811 (Penny Lane Lancaster)

shouselog@pennylane.org (Shannon Houselog, Clinical Supervisor (Lancaster/Palmdale))

meperez@pennylane.org (Melissa Perez, Clinical Supervisor) [View website](#)

Reviews

[Review this service](#)[Ask us | Preguntanos](#)



We're here to help!

Penny Lane Centers

HELPLINE

1-833-4-PLC-HLP

(1-833-475-2457)

9AM-6PM (Mon-Fri)

Voicemail available after hours
and weekends

helpline@pennylane.org



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Intensive Services

- **Referrals go through DMH**
- **Can refer through One Degree for assistance**

Team based comprehensive MHS for children and families

- **Child FSP** – must have Serious Emotional Disturbance (SED) – clients have not responded to traditional outpatient services or have acute history of hospitalization
- **Wraparound** – must have open DCFS case and significant behavioral difficulties
- **Adult FSP – COMMERCE ONLY** - Must have Severe Mental Illness (SMI) – Meant to increase their ability to function at optimal levels, decrease homelessness and incarcerations, and reduce unnecessary medical and psychiatric urgent care and emergency room visits and hospitalizations
- **IFCCS** - must have open DCFS case and significant behavioral difficulties
 - **Contact: CSOCIFCCS@dmh.lacounty.gov**



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Mental Health Services (MHS) - General outpatient

- **Can be self-referred through One Degree**
- **Requires full-scope Medi-Cal**
 - **Therapy** - individual and/or family sessions provided in home, clinic, or schools
 - Can add adjunctive services such as:
 - **Case Management** - connecting client to community resources to decrease barriers to treatment
 - **TBS (Therapeutic Behavioral Services)** - short-term intensive 1:1 behavioral interventions in home, community, school as needed. Supports both client and caregiver. ***Can work in conjunction with outside agencies***
 - **Psychiatric services** (medication management)
 - **Psychological testing**
 - **Employment Support Services (ESP) - NORTH HILLS ONLY**



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Substance Use Disorder Program (SUD) - Outpatient

- **Can be self-referred through One Degree**
- **Requires full-scope Medi-Cal or My Health LA**
 - Ages 12 years old and up
 - In-person and telehealth services available
 - Individual, group sessions, family therapy and case management services
 - Services in both English and Spanish



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LGBTQ+ Tailored Services to Youth (TSY) Program

- Can be self-referred through One Degree
- Must have current or previous DCFS case
 - Services for LGBTQ+ youth and young adults ages 2-25
 - ***Only in SA 1 & 7 - Antelope Valley, East LA, Commerce, Whittier & surrounding areas***
 - The program focuses on connecting youth to affirming services and supports
 - Services include: case management, mentorship, support groups, and collateral support



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- **Transition Age Youth (TAY) Drop in Centers**

- **Can be self-referred through One Degree**

- **Or just WALK IN during open hours**

- Serves ages 16-25
- Only in SAs 1 - **Antelope Valley** and 7 -based in the City of **Commerce**
- Each center provides a safe place for homeless youth to go and access services
- **On site offerings include:** laundry, showers, computers with internet access, printing, hot meals, hygiene kits, clothing and weekly bus passes.
- Sponsored events for community support (TAYstock, holiday events, etc)



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Resource Family Programs

Adoption Promotion and Support Service (APSS) - SA 1 - ANTELOPE VALLEY

➤ **Must be a child in long-term foster care, a foster parent, a prospective adoptive parent, or a family that has completed an adoption.**

- case management, adoption-focused counseling and therapy, mentorship, support groups, etc

Relative Support Services (RSS) - SA 2 - NORTH HILLS

➤ **For adults who are caregivers of related and non-related children**

- Specialized support services, including counseling, case management, utility and benefits assistance, job training, health care access, and legal services

Relative Home Assessment Services (RHAS) SAs 2 - NORTH HILLS & 7 - COMMERCE

➤ **For adult relative caregivers**

- support with initial home assessment for DCFS and ongoing inspections, as well as initial and ongoing training requirements



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Housing Programs

➤ **Must be referred through COORDINATED ENTRY SYSTEM (CES)**

- Transitional Housing for Emancipated Youth
- Permanent Supportive Housing

➤ **Must be referred through DCFS**

- Transitional Housing Placement Program - Non-Minor Dependents (THPP-NMD)

Need help finding housing resources? [Head to the Housing Helper to get started](#)



Get permanent supportive housing

Penny Lane Centers Verified Information



3 members used this service

ACES-LA Network

Refer

Bookmark

The Permanent Supportive Housing program provides clients with stable housing and services, including educational assistance, job placement, mental health services, transportation, treatment for substance use disorder, medical and dental assistance, and more.

AVAILABLE

Monday - Friday 8 am - 6 pm

Permanent supportive housing Job placement support Case management

ADA ACCESSIBLE

Yes

CITIZENSHIP

No requirements

COMMUNITIES

Available to everyone

COORDINATED ENTRY

Yes

ELIGIBILITY DESCRIPTION

Must be referred through the Coordinated Entry System (CES).

COUNTIES

Los Angeles

WHAT TO DO NEXT

Email loverson@pennylane.org (Lee Overson, Housing Program Manager)
Email for more information

Call 818-892-3423
Call for more information

[Penny Lane Centers](#)

661-839-3460 (Penny Lane Van Nuys)

Reviews



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