



Network of Care Community Advisory Board (CAB)

Minutes Draft – Monday, October 31st, 2022

Date: Monday, 10/31/22

Time: 12pm-1pm

Location: Microsoft Teams

Agenda

- 1) Welcome**
- 2) Finalize Outreach Recommendations**
 - a) No other recommendations given, will move forward with current document for dispersion.
- 3) Reflection Questions—group discussion**
 - a) Reflection responses
 - i) Appreciative of other CBO input, helps put into perspective other people's barriers. The repetitiveness of certain topics is helpful, especially to newer CBOs, and greatly appreciate problem solving opportunities. Also appreciate that feedback is being taken in and being applied.
 - ii) **CLR process** has been very helpful when it comes to knowing whether patient was connected or not. Also, helpful to know who they can reach out to in case they need to follow up or just get a general response concerning that patient or case. Challenges have been very helpful to hear about, again, doesn't make us feel alone and helps motivate us to find solutions. Referral follow ups from NoC team are helpful, especially when things get hectic, and someone falls through the cracks. Current forms of communication are great and efficient for the most part
 - iii) Can we start setting up trainings for new staff? Can join in on other CBO trainings, if need be, or set up like a monthly scheduled training etc.
 - iv) **Goals:**
 - (1) Set *SMART* Goals.
 - (2) Increase number of referrals & supporting clinics with 1Degree use.
 - (3) Encourage CBO staff to use 1D more internally.
 - (4) Set aside time in meeting to go over data/indicators of growth--Give routine updates, expand on newsletter numbers, etc.
 - (5) build up referrals from other clinics that aren't Harbor
 - (6) Inviting other CBO control group to increase referrals (more CBO-to-CBO centered option?)
 - (7) Adding MH CBOs and further explore Regional Center relationship

4) Closing/updates

- a) Please use uber eats by 9pm and look forward to tackling some of these topics in the coming year.