



Network of Care Community Advisory Board (CAB)

Agenda – Monday, August 22, 2022

Date: Monday, 08/22/22

Time: 12pm-1pm

Location: Microsoft Teams

Agenda

- 1) **Welcome (10 min)**
 - a) **New members to the CAB!**
 - i) **Icebreaker:** Name, CBO/Role and your favorite place to eat at in LA.
- 2) **CLR Facilitators (40 min)**
 - a) **Success Stories:**
 - i) Examples of referrals where CBOs were able to connect with client
 - b) **CBO turnaround times**
 - i) What happens after you receive a referral?
 1. CBO workflows – help us learn more about what influences turnaround times
 - a. Example: intake process, assigning it to a team member, reaching out, how long does it take to connect them to the service?
- 3) **Closing/Updates (5 min)**
 - a) **Lunch and Learns: Mental Health Referrals**
 - i) October 2022
 - b) **NoC team quarterly check in**
 - i) Our team will be reaching out to schedule a check in sometime this quarter. We would also like to document your intake process (including the time it takes to receive a referral to connecting the client to said service), which will help us gauge turnaround times and provide data that will hopefully enable more CLR use in clinics.