

SHARK
STRONG HEALTHY AND RESILIENT KIDS

Harbor Regional Center - Tip Sheet

WHO CAN REFER A PATIENT/CLIENT?

Anyone can submit a referral with approval of the patient/family.

HOW DO YOU REFER PATIENTS < 3 YEARS OLD?

Best way: Scroll to the bottom of the page and request and assessment of eligibility (<https://live-harborregional-2019.pantheonsite.io/am-i-eligible>) Enter your zip code and complete online form.

The screenshot shows a form titled "Applicants Under 3 Years Old" with the instruction "to request an assessment for eligibility". Below this, there is a prompt "Please submit your zip code:" followed by a white input field. At the bottom of the form is a button labeled "NEXT PAGE >".

Other ways: Call the Regional Center at (310) 543-7927 and leave a voice message that includes the following information:

- Your Name and Relationship to the Child (mom, dad, step-parent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

Email intakeunder3@harborrc.org

*Sending copies of completed ASQ's, MCHATS, and other developmental screeners is extremely helpful to the Harbor team!

WHAT HAPPENS AFTER REFERRAL?

After we receive your completed application form, the HRC Intake Counselor calls you and makes an appointment to meet with you. Within 15 days the Intake Counselor meets with you, to learn about your family, developmental history, and special needs. Within 75 days of your initial contact any assessment which is needed to determine your eligibility will be completed. You will receive a phone call and letter from the Intake Counselor informing you whether or not you have been found eligible to receive ongoing services from HRC. If you are eligible, an HRC Counselor assigned to work with you

will contact you within 30 days. If you are not eligible, we refer you to other resources for assistance in your community.

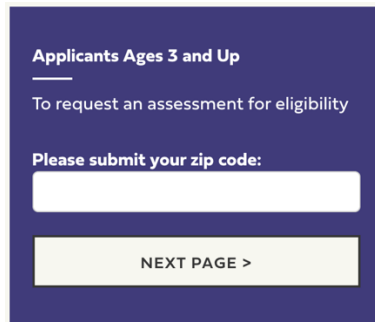
WHAT PATIENTS CAN BE SEEN BY HARBOR RC IF THEY ARE > 3 YEARS OLD?

Those patients covered under the Lanterman Act with substantial disability due to:

- Intellectual Disability (IQ < 70)
- Epilepsy
- Cerebral Palsy
- Autism
- Other closely related conditions

HOW DO YOU REFER PATIENTS > 3 YEARS OLD?

Best way: Scroll to the bottom of the page and request an assessment of eligibility (<https://live-harborregional-2019.pantheonsite.io/am-i-eligible>) Enter your zip code and complete online form.



The screenshot shows a dark blue form titled "Applicants Ages 3 and Up". Below the title, it says "To request an assessment for eligibility". There is a prompt "Please submit your zip code:" followed by a white input field. At the bottom of the form is a yellow button with the text "NEXT PAGE >".

Other ways: Call the Regional Center at (310) 543-7928 and leave a voice message that includes the following information:

- Your Name and Relationship to the Child (mom, dad, step-parent, legal guardian, grandparent, etc.)
- Child's name
- Child's age
- Child's date of birth
- Child's address and zip code
- Your phone number
- The best time to call you
- An explanation as to your concerns/request
- If applicable: the name and phone number of who referred you (a doctor, clinician, parent navigator, etc.)

Email intakeover3@harborrc.org

WHAT HAPPENS AFTER REFERRAL?

Once a request or call has been made, Regional Center will call back families within 10 business days to gather more information or schedule an intake appointment

Eligibility will be determined and families are expected to begin receiving services within 120 Days from the initial contact