Network of Care Community Advisory Board (CAB)

Agenda – Monday, May 23, 2022

Date: Monday, 5/23/22
Time: 12pm - 1pm
Location: Microsoft Teams

Agenda

1) **Welcome**
   a) We welcome Joe Gallardo, Senior Director for prevention from Children's Bureau who will be stepping in as their CAB representative!
2) **CLR Discussion continued**
   a) **Clinician Input:**
      i) There are varying levels of clinician use across all clinics. Clinicians felt strongly about decreasing the clicks to make referrals, especially because they have such a short amount of time to perform referral during clinic visit. In clinics that have social work support, they are the ones to handle making referrals. However, many of them just one degree for resource navigation and don't use the CLR.
         (1) Should aim to check in with social work at clinics and reassess any new services/CBOs they are interested in or have begun to work with.
      ii) Concrete suggestions from clinicians regarding one degree use uptake:
         (1) Cut clicks to referral, clinical site super users and social work working with CN team to update collections regularly, less focus on clinicians and more on social work team, allow for collection sharing within organization without making it public,
   b) **Workflow:**
      i) CBOs found provider input helpful and reminds us that one degree is just a steppingstone to understanding and collaborating with our CBO partners
3) **Capstone project update (10)**
   a) Monique gave us a mini rundown of the findings, the biggest being that CBOs and Providers agreed on the lack of standardization across referral processes as well as follow up processes to ensure patients receive services.

b) Both CBOs and Clinical providers identified that the CLR has the potential to truly improve patient centered care
c) We will revisit this topic with more detail in the next CAB meeting and focus on next steps from this report.

4) **Closing**
   a) We were not able to get to all items on agenda, but will pick up from capstone project at next meeting