



Network of Care Community Advisory Board (CAB)

CAB Meeting Minutes – January 24th, 2022

December CAB meeting follow-up

- ❑ Anti-racist framework and gender identity inclusive language recognition
- ❑ Recognition and verbal promise to discuss/plan for in February meeting and beyond
- ❑ Eric Fein informs CAB about Health Equity (CALQUIC) meetings to come in March.

Trauma Informed Care panel

- ❑ Eric Fein
 - ❑ DHS Activities: Screening for ACEs, building the Network of Care
 - ❑ State funded initiatives to help increase screening for ACEs & social needs to provide better trauma informed care
- ❑ Michelle Wells & Jennifer Adams
 - ❑ SFVCMHC current Activities: TIC Committee
 - ❑ meets monthly and has people from EVERY department, “can’t truly be a TIC agency if not everyone is aware of what that means and it’s principles”
 - ❑ Come up with monthly topics that are then taken back to their departments to continue dialogue amongst employees
 - ❑ Made an email for employees to email in questions as well as a videos on how to approach certain scenarios

❖ Q&A:

- TAY Referrals to SFVCMHC:
 - they work with ppl who have medical or no insurance, they have prevention and early intervention for kids as well as young adults with severe mental health issues. If you are seeing someone presenting concerning symptoms or behaviors they can take them in without a diagnosis. As long as they are high risk, they can bring them in through prevention and early intervention funding. SFVCMHC offers services all over LA County, but some are limited to SPA 2 (really depends on what program).
 - TAY central screening unit: (818)901-4930
 - Child/Adolescent csu: (818)574-7745
 - Admin to refer to Adult/Older Adult programs: (818)901-4830
- DEI and Cultural competence committees at SFVCMHC:

- they hold meetings once a month. They agree on a discussion topic that they take back to their staff meetings and lead a discussion in their team. Allows for everyone to facilitate discussions and report back at next meeting. Very important for CEO and other decision makers to be present and engaged in these conversations because it shows investment and importance of these committees. Feedback is very important and making sure that everyone is comfortable and able to voice their frustrations.
 - This feedback has allowed for them to better address the gaps and problem areas, such as educational advancement.
 - Racial Justice Committee at Penny Lane (Kristin Malka):
 - big thing that also came up for them as well was educational advancement. They have a tuition reimbursement for non-clinical staff. In the past it had to apply to their current role, and so they saw this as an opportunity to encourage those in non-clinical/non-direction services to pursue new educational endeavors and pursue tuition reimbursement and broaden that eligibility criteria.
 - Diversity beyond the basics: every single employee is attending this training for 2 hours twice a month for the next 10 weeks.

❖ CLR Launch

- Clinic trainings needs to be completed before fully launching CLR
 - First clinic to most likely refer is Olive View Medical Center
- 4 main point about the CLR
 - Clinics will be able to refer to CBO itself and/or CBOs services (opportunities)
 - CBOs and Clinic staff will be able to community bi-directionally
 - Updating referral can be done by changing the status of the referral or sending a quick message.
 - As CBOs update referral status, clinic staff will be seeing these updates in real time
 - CBOs and Clinics will have access to some reporting features
 - Incoming/outgoing referrals
 - Staff participation
 - Summaries regarding resource utilization
- Feedback on CLR is very important, will allow us to measure success and have a better idea of how to create sustainability
- CBO staff lists need to be up to date, especially ADMIN information as we go forward.

NoC Update

- ❖ MSW project: qualitative interviews with CBOs to understand their perspective of the CLR
- ❖ NoC Equity meeting to be held in February

Important Dates

- ❖ Future CAB Meetings:
 - February 28th, 2022 from 12-1pm
 - March 21st, 2022 from 12-1pm

Next Steps:

- ❖ Flushing out Equity Panel
- ❖ Plan for Feb agenda: equity focused
- ❖ Beginning Clinical CLR training