



NETWORK OF CARE CBO ADVISORY BOARD (CAB)

Welcome!

Welcome to the ACES-LA Network of Care (NoC), a collaborative effort between LA County stakeholders, LA County Department of Health Services (DHS), and the state to address Adverse Childhood Experiences and build family and community resilience. Through ACES-LA, we screen and treat patients at health centers. We also help connect clinicians and programs with social services organizations (CBOs) so that they can jointly meet the needs of children and families impacted by toxic stress.

Goals of the Network of Care CBO Advisory Board (CAB)

- **Build and sustain key NoC community referral partnerships:**
 - Engage in community-based organizational activities between the NoC and CBOs, their participants, as well as other ACES Aware and Trauma informed Care stakeholders
 - Support cross-sector partnerships, coordination, and alliance utilizing CAB members' backgrounds, skills, expertise, and understanding of regional initiatives
 - Ensure NoC aims and activities align with strengths, missions, and visions of CBOs, especially with respect to community health priorities
 - Advise on CBO needs to sustain partnerships between DHS clinics and CBOs and to build on existing referral pathways beyond the NoC initiative
- **Advising the NoC:**
 - Provide guidance on key NoC operational and strategic processes, including best practices and standards on capacity, access, and quality of referrals from DHS clinics to CBOs
 - Provide community and cultural insight on the NoC's mission statement, core values, and grant deliverables
 - Ensure NoC goals and activities align with strengths, needs, and concerns of CBOs, especially with respect to community health priorities
 - Anticipate potential risks and challenges to the NoC work from a community-based perspective, and recommend key strategies for success
- **Advising the NoC CBO community:**
 - Serve as a bridge to key community stakeholders to enhance the quality, resources, and visibility of the NoC by raising awareness in the community of the NoC model, approach, and response to ACEs and toxic stress
- **Promoting Equity and Trauma-Informed Care**
 - Share best practices on trauma-informed policies and practices to support the mission and core values of the NoC.

- Build health equity through viable connections to CBOs so that families have access to dignified, affordable services to address, treat, and support improvements in health outcomes

CBO Advisory Board Calendar and Proposed Agendas

Virtual meetings (Teams or Zoom) will be held monthly, noon-1pm (dates TBD). Additional working group meetings will be scheduled as needed. Agendas are works in progress.

- **October 2021:**
 - Pre-meeting work: *Xochi will onboard CAB CBOs on One Degree before this meeting*
 - Familiarize yourself with One Degree referral, collections, taxonomy
 - Familiarize yourself with other organizations in the Network of Care
 - Meet and Greet: Introduction to NoC and Orientation to CAB, CAB member introductions
 - Discuss CAB experience walking through One Degree referral, collections, taxonomy
 - Scheduling monthly CAB meetings (Monique)
- **November 2021:**
 - Roundtable on NoC's CBO Engagement structure
 - Clinic champions – CBO Meet and Greet (TBD)
 - Share experience “beta testing” the CLR (AVPH, Children’s Bureau, Dr. Lisa Gantz)
 - Provide feedback on current One Degree referral experience (pros, cons, recommendations)
- **December 2021:**
 - Roundtable on CBOs linked to Clinics and services offered; One Degree referrals
 - Clinic champions – CBO Roundtable
 - Provide guidance on development of Patient Advisory Board; make recommendations
 - Provide feedback on current One Degree referral experience (pros, cons, recommendations)
- **January 2022:**
 - Roundtable on DHS referral pathways to CBOs and One Degree
 - Clinic champions – CBO Roundtable
 - Sustainability – discuss CAB insights on how CBOs can support sustainability of NOC
 - Provide feedback on current One Degree referral experience and if ready, the Closed Loop Referral system (pros, cons, recommendations)
- **February 2022:**
 - Help develop and distribute CBO survey to address NoC measure: *Percentage of NoC clinical team members and NoC partner CBOs reporting ease of*

sharing information across systems by virtue of participation in ACEs-LA

- **March 2022:**
 - Discuss CBO survey results and prepare report for the NoC

Network of Care Responsibilities to the CAB

- Recruit CAB members
- Keep CAB informed about ACEs-LA NoC presentations and events
- Provide opportunities for CAB members to share their work with the NoC
- Provide opportunities for cross-sector partnership initiatives to prioritize community needs and build partnerships, and share information and resources.
- Host Trauma Informed Care trainings for CBOs
- **ACEs-LA CAB Facilitator:**
 - Manage CAB membership including CAB self evaluations and compensation
 - Coordinate, host, and facilitate CAB meetings
 - Facilitate communication with NoC including meeting minutes and CAB reports; disseminate CAB deliverables and action items to NoC
 - Provide additional infrastructure and resources to support the work of the CAB
 - Participate in budget and resource utilization

CBO Advisory Board Member Responsibilities

The CAB will be composed of representatives from CBOs who can offer a strategic and comprehensive range of perspectives, experiences and skills that align with the mission and core values of the NoC. The CAB's diversity should represent all LA County Service Planning Areas (SPAs) and services offered to DHS patients and families.

- Attend one hour virtual monthly CAB meeting
- CAB representation in quarterly meetings with NoC leadership
- Advise on NoC program materials and framework and One Degree referral platform as it relates to referrals from DHS clinics
- Stay up-to-date on NoC activities, leadership structure, and the CAB's operating procedures

CAB Compensation

- Uber Eats meal codes for all meetings
- Gift cards

Signatures / Acknowledgement

- _____ Date
Name and Title
ACEs-LA Network of Care Representative

- _____ Date
Name and Title
CAB Participant